

**CAQH Committee on Operating Rules for Information Exchange (CORE)
Review Work Group
Call #1
September 25, 2025**

Co-Chairs: Kristin Thonsgaard, *Optum* and Tyler Scheid, *AMA*

Agenda Item	Discussion Item or Action Required
1. Kaitlin Powers, CORE, welcomed participants and reviewed the Antitrust Guidelines.	<u>Discussion</u>
2. Ms. Powers provided an overview of CORE, participant expectations, and the operating rule development process.	<u>Discussion</u>
3. Kristin Thonsgaard, Optum, introduced herself as the RWG's co-chair. Tyler Scheid is the RWG's second co-chair, but could not attend the call.	<u>Discussion</u>
4. Don Taylor, CORE, introduced the claim status code combinations problem statement and a high-level overview of the draft rule requirements. - Standardizing the use of Claim Status Category Codes (CSCC) and Claim Status Codes (CSC) through CORE-defined business scenarios will result in fewer claim inquiries, better data accuracy, faster resolutions, enhanced automation, and reduced administrative costs. - The five CORE-defined business scenarios are: - Claim Finalized – Payment will be made - Claim Finalized – No payment will be made - Claim Denied – No payment will be made - Claim Pended - Errors - The CSCC+CSC codes represent a minimum required data set, establishing a best practice to promote consistency and improve clarity in claim status responses across trading partners. - The code set will be maintained through the existing CORE Code Combinations Maintenance Process.	
5. Ms. Thonsgaard introduced the data alignment problem statement and a high-level overview of the draft rule requirements. - Data misalignment results in "claim not found" errors, delays, and workflow disruptions. - A standardized data content rule can reduce these errors and support automation, saving an estimated \$2.8B annually. - This Data Content Rule aims to: - Standardize a minimum set of required and recommended fields in the 276/277 transactions through three use cases: patient search and match criteria, claim matching, and remittance advice & check/payment information. - Improve automation, consistency, and interoperability. - Prevent mismatches and delays caused by non-uniform data use.	<u>Discussion</u>
6. Taha Anjarwalla, CORE, provided an overview of Straw Poll #1. - Straw Poll #1 will launch next week and close Friday, October 10. - Participants were asked to work with their internal SMEs to provide comprehensive input.	<u>Action Required</u> Agreed to next steps.

CORE Contact Information		
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