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**CAQH Committee on Operating Rules for Information Exchange (CORE) Code Combinations Task Group
Results: Task Group Initial Straw Poll on Potential Compliance-based Adjustments to the CORE Code Combinations for
CORE-defined Business Scenarios v3.8.1 February 2024**

1 Initial Straw Poll Results

This document provides the results of the *CORE Code Combinations Task Group Initial Straw Poll (ISP) on Potential Compliance-based Adjustments to the CORE Code Combinations v3.8.1 February 2024*. More information about the potential Compliance-based Adjustments considered by the Task Group can be found [here](#).

2 Respondent Breakdown

18 organizations responded to the CCTG ISP, representing 72% of the Task Group’s active membership. The breakdown of respondents by stakeholder type is shown in Table 1.

Table 1: Responses from Task Group Participating Entities by Number and Entity Type

Number of Active* Task Group Participating Entities	25
Total Number of Individual Organizational Responses	18 (72%)
Health Plan/Health Plan Association Responses	8 (44%)
Provider/Provider Association Responses	2 (11%)
Vendor/Clearinghouse Responses	2 (11%)
Government Responses (State Medicaid Agencies, etc.)	2 (11%)
Other Stakeholder Type Responses (SDO/Regional Entities, etc.)	4 (22%)

*NOTE: Active participants attend most Task Group calls and responded to most Task Group Straw Polls for the last 5 Compliance-based Reviews.

3 Overview of Results for CBR Initial Straw Poll

Table 2 shows support and anonymized comments received for each polled code combination in the March 2024 CBR ISP. All polled code combinations received >65% support from the Task Group and are recommended by CORE staff and CCTG Co-chairs for **addition** into the *CORE Code Combinations*. Additional detail about each code combination and support broken out by stakeholder type are shown in the Appendix of this document.

4 Polled CBR Code Combinations

The March 2024 CBR ISP polled three new code combinations for addition to CORE-defined Business Scenario #1: Additional Information Required-Missing/Invalid/Incomplete Documentation. The polled code combinations presented newly added RARC N893 for pairing with existing CARCs 250, 251, and 252.

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CBR Code Combinations Polled for ADDITION to the CORE Code Combinations

Table 2: Polled CBR Code Combinations Receiving >65% Support for ADDITION to the CORE Code Combinations

Proposed for ADDITION to the CORE Code Combinations. Breakdowns of responses by stakeholder types and detailed CARC and RARC descriptions are in the APPENDIX.

Line	Support %	Business Scenario	CARC	RARC	CAGC	Comments For	Comments Against
1	100% Recommendation: ADD to CORE Code Combinations	1	250 The attachment/other documentation that was received was the incorrect attachment/document. The expected attachment/document is still missing. At least one Remark Code must be provided (may be comprised of either the NCPDP Reject Reason Code, or Remittance Advice Remark Code that is not an ALERT).	N893 <i>Missing/incomplete/invalid child medical evaluation form/checklist.</i>	CO or PI	<i>One organization noted that the Code Combination clearly defines what action is needed by the provider.</i>	N/A
2	100% Recommendation: ADD to CORE Code Combinations	1	251 The attachment/other documentation that was received was incomplete or deficient. The necessary information is still needed to process the claim. At least one Remark Code must be provided (may be comprised of either the NCPDP Reject Reason Code, or Remittance Advice Remark Code that is not an ALERT).		CO or PI	N/A	N/A
3	100% Recommendation: ADD to CORE Code Combinations	1	252 An attachment/other documentation is required to adjudicate this claim/service. At least one Remark Code must be provided (may be comprised of either the NCPDP Reject Reason Code, or Remittance Advice Remark Code that is not an ALERT).		CO or PI	N/A	N/A

5 Overview of Straw Poll Write-Ins

One respondent wrote in a potential Code Combination to be considered for addition to the CORE Code Combinations. The proposal pairs newly added RARC N893 with existing CARC 163 in CORE-defined Business Scenario #1: Additional Information Required- Missing/Invalid/Incomplete Documentation. The write-in code combination is briefly described **Table 3**. In accordance with [CORE Code Combinations Evaluation Criterion #17](#), CAGCs align with the indicated CARC in the associated CORE-defined Business Scenario.

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6 Write-in Code Combinations

Table 3 details the written-in proposal to pair newly added RARC N893 with existing CARC 163 in CORE-defined Business Scenario #1.

Table 3: Write-in CARCs to be Combined with Newly Published RARC N893

Line	Business Scenario	CARC	RARC	ASC X12 CAGC
1	1 Additional Information Required- Missing/Invalid/Incomplete Documentation	163 Attachment/other documentation referenced on the claim was not received	N893 Missing/incomplete/invalid child evaluation form/checklist.	CO or PI

CCTG Participants will have the opportunity to submit a rationale in support of or not in support of the addition of this proposed code combination and support will be polled in the CCTG April 2024 CBR Follow-up Straw Poll (FSP). Timelines and instructions can be found in the [CCTG March 2024 Timeline](#).

7 Next Steps

- Results of the ISP will be discussed during the CCTG meeting on Tuesday, April 2 at 3:00 pm ET.
- A rationale submission period for CCTG to express support or non-support of written-in Code Combinations will be distributed to the CCTG on April 4, 2024 and remain open until April 12, 2024.
- The CCTG April 2024 CBR FSP will be distributed to participants on April 22, 2024 and remain open until May 3, 2024.
- Approved adjustments to the *CORE Code Combinations* will be included in *CORE Code Combinations v3.8.2 June 2024*, which will be published by June 1, 2024.

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8 Appendix

Table 4: Polled CBR Submissions (All were polled to be included in CORE Business Scenario #1: Additional Information Required-Missing/Invalid/Incomplete Documentation)

CARC #	CARC Description	RARC #	RARC Description	Type of Adjustment	% Support	# Abstentions	Key Comment Issues	Recommendation
CORE-defined Business Scenario 1								
250	The attachment/other documentation that was received was the incorrect attachment/document. The expected attachment/document is still missing. At least one Remark Code must be provided (may be comprised of either the NCPDP Reject Reason Code, or Remittance Advice Remark Code that is not an ALERT).	893	Missing/incomplete/invalid child medical evaluation form/checklist.	Addition	100%	2	n/a	Add to CORE Code Combinations.
251	The attachment/other documentation that was received was incomplete or deficient. The necessary information is still needed to process the claim. At least one Remark Code must be provided (may be comprised of either the NCPDP Reject Reason Code, or Remittance Advice Remark Code that is not an ALERT).	893	Missing/incomplete/invalid child medical evaluation form/checklist.	Addition	100%	2	n/a	Add to CORE Code Combinations.
252	An attachment/other documentation is required to adjudicate this claim/service. At least one Remark Code must be provided (may be comprised of either the NCPDP Reject Reason Code, or Remittance Advice Remark Code that is not an ALERT).	893	Missing/incomplete/invalid child medical evaluation form/checklist.	Addition	100%	2	n/a	Add to CORE Code Combinations.

Table 5: Support for Proposed CBR Adjustments by Stakeholder Type

Proposed Code Combination	% Support	% Health Plans	% Providers	% Other
CARC 250 / RARC N893	100%	100%	100%	100%
CARC 251 / RARC N893	100%	100%	100%	100%
CARC 252 / RARC N893	100%	100%	100%	100%