

**CAQH Committee on Operating Rules for Information Exchange (CORE)  
EFT & ERA Enrollment Task Group Call #1  
Call Summary: Tuesday, October 24, 2023, 1:00-2:00 pm ET**

**This document contains:**

- Agenda items and key discussion points.
- Decisions and actions to be taken.
- Next steps.
- Call Attendance.

<i>Agenda Item</i>	<i>Key Discussion Points</i>	<i>Decisions and Actions</i>
<b>1. Welcome, Antitrust Guidelines, and Roll Call</b> (Doc #1 Slides 1-3)	<ul style="list-style-type: none"> <li>• Kaitlin Powers (CAQH) opened the call and reviewed the Antitrust Guidelines, noting that they were included in yesterday’s call reminder email along with the call documents.</li> <li>• Ms. Powers reviewed the focus of the call, which was to:               <ul style="list-style-type: none"> <li>○ Review results of Straw Poll #2.</li> <li>○ Provide an overview of Straw Poll #3.</li> <li>○ Discuss next steps.</li> </ul> </li> <li>• Kaitlin Powers (CAQH) asked for participants joining via phone to introduce themselves for attendance purposes. [See call participant roster at the end of this meeting summary to view call attendees and affiliated organizations].</li> <li>• <b>Summary of EDTG Discussion:</b> <ul style="list-style-type: none"> <li>○ No questions or comments were raised by EDTG participants.</li> </ul> </li> </ul>	<i>Discussion</i>
<b>2. Summary of 09/19/23 Task Group Call</b> (Doc #1 Slide 3)	<ul style="list-style-type: none"> <li>• Ms. Powers provided a summary of EDTG Call #2:               <ul style="list-style-type: none"> <li>○ Reviewed results of Straw Poll #1.</li> <li>○ Provided an overview of Straw Poll #2.</li> <li>○ Discussed next steps.</li> </ul> </li> <li>• Ms. Powers asked the group for a motion to approve the call summary.</li> </ul>	<b>Action Required:</b> <ul style="list-style-type: none"> <li>• Approved 09/19/23 Call Summary (Doc #2).</li> <li>• Motion to approve by Kiana Fitchett (Horizon Blue Cross Blue Shield of New Jersey).</li> </ul>
<b>4. Review Results of Straw Poll #2</b> (Doc #1 Slides 4-33)	<ul style="list-style-type: none"> <li>• Kiana Fitchett (Horizon Blue Cross Blue Shield of New Jersey) provided an overview of the purpose of Straw Poll #2 and the respondent breakdown by stakeholder group.</li> <li>• <b>Summary of EDTG Discussion:</b> <ul style="list-style-type: none"> <li>○ No questions or comments were raised by EDTG participants.</li> </ul> </li> <li>• Ms. Fitchett reviewed a high-level summary of the Straw Poll #2 results and the comment categorization and percent support for advancement of each opportunity area.</li> <li>• <b>Summary of EDTG Discussion:</b> <ul style="list-style-type: none"> <li>○ No questions or comments were raised by EDTG participants.</li> </ul> </li> <li>• Bob Bowman (CAQH) reviewed the results of the proposed enhancements to the EFT &amp; ERA data sets.</li> <li>• <b>Summary of EDTG Discussion:</b> <ul style="list-style-type: none"> <li>○ <i>Remove “Provider License Number” and “License Issuer” as data elements:</i> <ul style="list-style-type: none"> <li>• Diana Fuller (State of Michigan Medicaid) noted that it would be important to keep these data elements as optional as they are used by state Medicaid agencies. Cindy Monarch (Blue Cross</li> </ul> </li> </ul> </li> </ul>	<i>Discussion</i>

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	<p>Blue Shield of Michigan), Michelle Barry (Availity), and Laura Caldwell (CSRA) confirmed the need to keep these data elements optional.</p> <ul style="list-style-type: none"> <li>○ <i>Add a new required data element to specify “Legal Name on Bank Account” with a description that specifies that it is the legal business name:</i> <ul style="list-style-type: none"> <li>• Ms. Monarch asked for the data element to be optional. Kathleen Bell (Aetna) agreed that it should be optional and noted that any new required data elements would require all organizations to make changes to their enrollment systems. Ms. Fuller also agreed that this should be optional. Erica Martin (AMA) asked for clarification for adding “legal name” into various fields. Ms. Bell clarified that there is not always a match on the name the provider submits and the legal name on the banking information, which requires additional steps to mitigate fraud. She further explained that specifying “legal name” would save time.</li> </ul> </li> <li>○ <i>Add a new data element to “Account Number Linkage” to specify “Other Provider Identifiers for non-enumerated providers:</i> <ul style="list-style-type: none"> <li>• Kelly Lenihan (Elevance Health) explained their non-support because it infers the health plan supports other identifiers. Mr. Bowman clarified that other identifiers are necessary for non-traditional medical providers that are not allowed to enumerate with an NPI on the national level. He gave an example of construction companies that build ramps. Ms. Langford noted that these people could use tax IDs. Mr. Bowman clarified that the tax ID may not be at the individual level. Ms. Monarch noted that this data element should be optional so organizations that do not need it will not need to collect this information. Chuck Veverka (State of Michigan Medicaid) clarified that this data element should be a matter of an individual organization requiring this field with their direct trading partners if they choose to do so.</li> </ul> </li> <li>○ <i>Remove “Type of Account at Financial Institution” as a data element:</i> <ul style="list-style-type: none"> <li>• Ms. Martin opened a poll for EDTG participants to vote on whether this data element should be retained and made optional. 64% voted yes, the data element should be optional, while 42% voted no. Ms. Lenihan, Ms. Bell, and Ms. Monarch noted that their organizations require this data element. Ms. Monarch added that the data element should be optional so that organizations that need this information can continue to collect it while organizations who do not need this information can omit it from their enrollment forms. Zach VanTrieste further added that this is a required piece of information for Nacha. Mr. Bowman summarized the discussion and the poll results noting that the data element will be retained and made optional.</li> </ul> </li> <li>○ <i>Change “Vendor Contact Name,” “Telephone Number,” and “Email Address” from optional to required:</i> <ul style="list-style-type: none"> <li>• Ms. Martin opened a poll for EDTG participants to vote for whether these data elements should be optional. 62% voted yes and 43% voted no. Mr. Bowman stated that the data elements will be retained and made optional.</li> </ul> </li> <li>○ <i>Add a new data element to specify “Secondary Address” to allow for input of secondary street information (e.g., Suite #):</i> <ul style="list-style-type: none"> <li>• Ms. Martin opened a poll for EDTG participants to vote for whether the existing CORE FAQ on this topic provides the necessary flexibility to omit adding a new data element. 70% voted yes and 30% voted no. Mr. Bowman noted that the new data element will not be added.</li> </ul> </li> </ul> <p>• Ms. Powers reviewed the results of the Flexible Data Sets opportunity area, which was to update Section 4.2 CORE-required Maximum Enrollment Data Elements of the CORE EFT &amp; ERA Enrollment Data Operating Rules to remove internal references to the CORE-required Maximum EFT &amp; ERA Enrollment Data Sets. Given the high levels of support, the EDTG agreed to update the operating rules to remove internal references to the CORE-required Maximum Enrollment Sets and develop external</p>	

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	<p>data sets.</p> <ul style="list-style-type: none"> <li>• <b>Summary of EDTG Discussion:</b> <ul style="list-style-type: none"> <li>○ No questions or comments were raised by EDTG participants.</li> </ul> </li> <li>• Ms. Powers reviewed the results of the Fraud Detection opportunity area, including adding process-oriented measures to support fraud detection and updating the Scope of the operating rules to align with Nacha's operating rules. Given the high levels of support, the EDTG agreed to update the EFT Enrollment Data Operating Rule to include requirements for process-oriented measures and language that aligns with Nacha.</li> <li>• <b>Summary of EDTG Discussion:</b> <ul style="list-style-type: none"> <li>○ No questions or comments were raised by EDTG participants.</li> </ul> </li> <li>• Mr. Bowman reviewed the results of the Bulk Enrollment opportunity area to allow for repeatable data elements which was supported by the EDTG on the Straw Poll.</li> <li>• <b>Summary of EDTG Discussion:</b> <ul style="list-style-type: none"> <li>○ No questions or comments were raised by EDTG participants.</li> </ul> </li> <li>• Mr. Bowman reviewed the results of the Notification of Enrollment, Disenrollment, or Updates opportunity area, including a new requirement for confirmation of submission. Given the high levels of support, the EDTG agreed to include a new sub-section in Section 4: Rule Requirements to establish confirmation of receipt requirements for health plans and their agents to acknowledge to a provider that an enrollment, disenrollment, or update was received.</li> <li>• <b>Summary of EDTG Discussion:</b> <ul style="list-style-type: none"> <li>○ No questions or comments were raised by the EDTG participants.</li> </ul> </li> </ul>	
<b>5. Next Steps</b> (Doc #1 Slides 34-35)	<ul style="list-style-type: none"> <li>• Mr. Bowman noted that since the EDTG did not finish reviewing the results of Straw Poll #2, an additional call will be held next week, on Tuesday, October 31<sup>st</sup>.</li> </ul>	<b>Action required:</b> Agreed to Next Steps.

<i>Call Documentation</i>
<b>Doc 1:</b> EDTG Call 3 Deck 10.24.23.pdf
<b>Doc 2:</b> EDTG Call 2 Summary 09.19.23.pdf

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**CORE Contact Information**

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NOTE: Due to technical challenges, not all attendees of the 10/24/23 EDTG call were recorded. Please contact CORE staff if attendance record is inaccurate.

Organization	Name	Attendance
Aetna	Kathleen Bell	Y
Aetna	Amy Neves	
Aetna	Kellene Parthermore	Y
AMA	Erica Martin	Y
AMA	Heather McComas	
AMA	Rob Otten	
Ameritas Life Insurance Corp.	Sue Nemecc	
Ameritas Life Insurance Corp.	Kyle Ninneman	Y
ASC X12	Michelle Barry	Y
ASC X12	Cathy Sheppard	
athenahealth	Andrew Appler	Y
Availity, LLC	Tonya Moffit	
Availity, LLC	Katie Reighard	
Availity, LLC	Kathy Sites	
Blue Cross Blue Shield of Michigan	Amy Hall	Y
Blue Cross Blue Shield of Michigan	Carol Larson	
Blue Cross Blue Shield of Michigan	Ann McNeilly	Y

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<b>Organization</b>	<b>Name</b>	<b>Attendance</b>
Blue Cross Blue Shield of Michigan	Cindy Monarch	Y
Blue Cross Blue Shield of Tennessee	Susan Langford	Y
Change Healthcare	Trisa Ries	
Change Healthcare	Liz Weier	
CIGNA	Jackie Jackson	
CIGNA	Jeffrey Narog	
CMS	Daniel Kalwa	Y
Cognizant	Patricia Wijtyk	
Cognosante	Andy Koduru	
CSRA	Laura Caldwell	Y
Elevance Health	Kelly Lenihan	
Gainwell Technologies	Megan Soccorso	
Health Care Service Corp	Yvonna Cosey	
Health Care Service Corp	Andrea Huffstetler	
Horizon Blue Cross Blue Shield of New Jersey	Athalage Bandula	
Horizon Blue Cross Blue Shield of New Jersey	Kiana Fitchett	Y
Horizon Blue Cross Blue Shield of New Jersey	Penny Lewnes-King	
Humana	Olivia Rauter	
JP Morgan Healthcare Payments	Zach VanTrieste	Y
Kaiser Permanente	Loleta Bethea	Y
Kaiser Permanente	Maria Gonzalez	
Lab Corp	Kelly Baker	
Lab Corp	Ghesha-Ly Rosario Diaz	Y
Lab Corp	Jennifer Snipes	
Montefiore	Erin Miller	
Montefiore	Christopher Stumpo	
Montefiore	Edward Yuabov	
NACHA	Cari Conahan	Y
NACHA	Mike Herd	
NACHA	Brad Smith	

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NCPDP	Teresa Strickland	Y
NCPDP	Margaret Weiker	
North Dakota Medicaid	Tammy Henderson	
Optum	Tara Rose	Y
OSF Healthcare	Kris Alcorn	Y
OSF Healthcare	Effie Hoffman	
OSF Healthcare	Rene Utley	
PeaceHealth	Marie Becan	Y
PeaceHealth	Lyn Jackson	
PNC Bank	Regina Davis	Y
State of Michigan Medicaid	Diana Fuller	Y
State of Michigan Medicaid	Chuck Veverka	Y
Tata Consultancy Services Ltd	Kevin OSullivan	
The SSI Group, Inc.	Alicia Brownlow	
The SSI Group, Inc.	Martine Steiger	
TriZetto Corporation, A Cognizant Company	Andy Schulz	
United States Department of Veterans Affairs	Stephanie Farley	Y
United States Department of Veterans Affairs	Katherine Knapp	Y
UnitedHealthGroup	David Collins	
WEDI	Robert Tennant	
Zelis	Megan Milner	Y
Zelis	Megan Olson	Y