

**CAQH Committee on Operating Rules for Information Exchange (CORE)
EFT & ERA Enrollment Task Group Call #1
Call Summary: Tuesday, September 19, 2023, 1:00-2:00 pm ET**

This document contains:

- Agenda items and key discussion points.
- Decisions and actions to be taken.
- Next steps.
- Call Attendance.

| Agenda Item | Key Discussion Points | Decisions and Actions |
|---|---|--|
| 1. Welcome, Antitrust Guidelines, and Participant Dashboard (Doc #1 Slides 1-3) | <ul style="list-style-type: none"> • Kiana Fitchett (Horizon Blue Cross Blue Shield of New Jersey) opened the call and reviewed the Antitrust Guidelines, noting that they were included in yesterday's call reminder email along with the call documents. • Ms. Fitchett reviewed the focus of the call, which was to: <ul style="list-style-type: none"> ○ Review results of Straw Poll #1. ○ Provide an overview of Straw Poll #2. ○ Discuss Next Steps. • Kaitlin Powers (CAQH) conducted roll call. [See call participant roster at the end of this meeting summary to view call attendees and affiliated organizations]. • Summary of EDTG Discussion: <ul style="list-style-type: none"> ○ No questions or comments were raised by EDTG participants. | <i>Discussion</i> |
| 2. Summary of 08/15/23 Task Group Call (Doc #1 Slide 4) | <ul style="list-style-type: none"> • Ms. Fitchett provided a summary of EDTG Call #1: <ul style="list-style-type: none"> ○ Discuss the EDTG goals, scope, and timeline. ○ Review the background and opportunity areas for rule update. ○ Discuss Next Steps. • Ms. Fitchett asked the group for a motion to approve the call summary. | Action Required: <ul style="list-style-type: none"> • Approved 08/15/23 Call Summary (Doc #2). • Motion to approve by Chuck Veverka (State of Michigan Medicaid). |
| 3. Level Set (Doc #1 Slides 5-6) | <ul style="list-style-type: none"> • Erica Martin (AMA) reviewed EDTG's scope, goals, and timeline. • Summary of EDTG Discussion: <ul style="list-style-type: none"> ○ No questions or comments were raised by EDTG participants. | <i>Discussion</i> |
| 4. Review Results of Straw Poll #1 (Doc #1 Slides 7-21) | <ul style="list-style-type: none"> • Erica Martin (AMA) provided an overview of the purpose and format of Straw Poll #1 and the respondent breakdown by stakeholder group. • Summary of EDTG Discussion: <ul style="list-style-type: none"> ○ No questions or comments were raised by EDTG participants. • Ms. Powers reviewed a high-level summary of the Straw Poll #1 results. • Summary of EDTG Discussion: <ul style="list-style-type: none"> ○ No questions or comments were raised by EDTG participants. • Ms. Powers reviewed the results of the Enhancements to the EFT & ERA Enrollment Data Sets | <i>Discussion</i> |

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| | <p>opportunity area.</p> <ul style="list-style-type: none"> • Summary of EDTG Discussion: <ul style="list-style-type: none"> ○ Susan Langford (Blue Cross Blue Shield of Tennessee) noted that there are atypical providers that do not have an NPI so it would be difficult if NPI became required in the data sets. Kathleen Bell (Aetna) agreed. Taha Anjarwalla (CAQH) clarified that the rule could state that NPI is required if a provider has one. • Mr. Anjarwalla reviewed the results of the Flexible Data Sets opportunity area. • Summary of EDTG Discussion: <ul style="list-style-type: none"> ○ No questions or comments were raised by EDTG participants. • Mr. Anjarwalla reviewed the results of the Fraud Detection opportunity area. • Brad Smith (Nacha) provided an overview of Nacha's fraud detection operating rules and comments related to CORE's opportunity area. • Summary of EDTG Discussion: <ul style="list-style-type: none"> ○ Heather McComas (AMA) asked for clarification on Nacha's operating rule publication. Mr. Smith will provide an update in the future when he has more information. • Mr. Anjarwalla reviewed the results of the Bulk Enrollment opportunity area. • Summary of EDTG Discussion: <ul style="list-style-type: none"> ○ No questions or comments were raised by EDTG participants. • Mr. Anjarwalla reviewed the results of the Notification of Enrollment, Disenrollment, or Updates opportunity area. • Summary of EDTG Discussion: <ul style="list-style-type: none"> ○ Eric Martin (AMA) asked participants if their organizations would have challenges in meeting the timeframe requirements. Ms. Langford (Blue Cross Blue Shield of Tennessee) noted that some data collection requires manual efforts, such as phone calls, which would make it difficult to meet a 24-hour time requirement. ○ Pat Wijtyk (Cognizant) noted that the notification of the receipt of the request could be similar to sending a 999 and a 24-hour timeframe requirement is reasonable. Mr. Anjarwalla said CORE would add more clarity on what "notification" means on the next Straw Poll. ○ Martine Steiger (The SSI Group, Inc.) added that it would be helpful to have questions about timeframe requirements for the confirmation of receipt and confirmation of completed processing on the next Straw Poll. Ms. McComas agreed. ○ Zach Vantrieste (JP Morgan Healthcare Payments) noted that there would be large variances in processing paper versus electronic forms. • Zach Vantrieste (JP Morgan Healthcare Payments) reviewed the results of rule maintenance cycle. • Summary of EDTG Discussion: <ul style="list-style-type: none"> ○ No questions or comments were raised by EDTG participants. • Mr. Vantrieste reviewed the additional opportunity areas proposed by participants on Straw Poll #1. • Summary of EDTG Discussion: <ul style="list-style-type: none"> ○ On the first opportunity area, which is to add a rule requirement that states that any fees incurred should be clearly articulated, Kelly Lenihan (Elevance Health) noted that the definition of fees would have to be explained to clarify that it would be fees that the health plan assesses to enroll. She | |

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| | further noted that it would be complicated to determine the fees because intermediaries, like a bank or contracted vendor, may charge fees other than the health plan. Mr. Smith (Nacha) reiterated that health plans should not charge for enrolling in EFTs. | |
| 5. Next Steps (Doc #1 Slides 22-23) | <ul style="list-style-type: none"> • Mr. Vantrieste reviewed EDTG's next steps, including completing Straw Poll #2, which will be distributed on Friday, September 29th. The next Task Group call will be held at 1:00 PM EST on Tuesday, October 24th. <ul style="list-style-type: none"> ○ CORE EFT & ERA Enrollment Co-Chairs & Staff: <ul style="list-style-type: none"> • Distribute Straw Poll #2 to participants by Friday, 09/29/2023, end of day. • Draft a call summary for today's call and make it available on the CORE Participant Dashboard for participants to review. • Analyze the results of Straw Poll #2 in preparation for Call #3 on Tuesday, October 24th. ○ EFT & ERA Enrollment Task Group Participating Organizations: <ul style="list-style-type: none"> • Complete Straw Poll #2 by Tuesday, October 10th EOD. • Participate in Call #3 on Tuesday, October 24th from 1:00-2:00PM EST. | Action required: Agreed to Next Steps. |

| <i>Call Documentation</i> |
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| <p>Doc 1: EDTG Call 1 Deck 09.19.23.pdf Doc 2: EDTG Call 1 Summary 08.15.23.pdf Doc 3: Nacha Comment Letter 09.19.23.pdf</p> |

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CAQH CORE Contact Information

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Kaitlin Powers
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| Organization | Name | Attendance |
|------------------------------------|---------------------|------------|
| Aetna | Kathleen Bell | Y |
| Aetna | Amy Neves | |
| Aetna | Kellene Parthermore | |
| AMA | Erica Martin | Y |
| AMA | Heather McComas | |
| AMA | Rob Otten | |
| Ameritas Life Insurance Corp. | Sue Nemec | Y |
| Ameritas Life Insurance Corp. | Kyle Ninneman | |
| ASC X12 | Michelle Barry | |
| ASC X12 | Cathy Sheppard | |
| athenahealth | Andrew Appler | |
| Availity, LLC | Tonya Moffit | |
| Availity, LLC | Katie Reighard | |
| Availity, LLC | Kathy Sites | |
| Blue Cross Blue Shield of Michigan | Amy Hall | Y |
| Blue Cross Blue Shield of Michigan | Carol Larson | |
| Blue Cross Blue Shield of Michigan | Ann McNeilly | |
| Blue Cross Blue Shield of Michigan | Cindy Monarch | Y |

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| Organization | Name | Attendance |
|--|------------------------|-------------------|
| Blue Cross Blue Shield of Tennessee | Susan Langford | |
| Change Healthcare | Trisa Ries | |
| Change Healthcare | Liz Weier | |
| CIGNA | Jackie Jackson | |
| CIGNA | Jeffrey Narog | |
| CMS | Daniel Kalwa | Y |
| Cognizant | Patricia Wijtyk | Y |
| Cognosante | Andy Koduru | |
| CSRA | Laura Caldwell | Y |
| Elevance Health | Kelly Lenihan | |
| Gainwell Technologies | Megan Soccorso | |
| Health Care Service Corp | Yvonna Cosey | |
| Health Care Service Corp | Andrea Huffstetler | Y |
| Horizon Blue Cross Blue Shield of New Jersey | Athalage Bandula | |
| Horizon Blue Cross Blue Shield of New Jersey | Kiana Fitchett | |
| Horizon Blue Cross Blue Shield of New Jersey | Penny Lewnes-King | |
| Humana | Olivia Rauter | |
| JP Morgan Healthcare Payments | Zach VanTrieste | Y |
| Kaiser Permanente | Loleta Bethea | Y |
| Kaiser Permanente | Maria Gonzalez | |
| Lab Corp | Kelly Baker | Y |
| Lab Corp | Ghesha-Ly Rosario Diaz | Y |
| Lab Corp | Jennifer Snipes | |
| Montefiore | Erin Miller | |
| Montefiore | Christopher Stumpo | |
| Montefiore | Edward Yuabov | |
| NACHA | Cari Conahan | Y |
| NACHA | Mike Herd | |
| NACHA | Brad Smith | Y |

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|--|-------------------|---|
| NCPDP | Teresa Strickland | |
| NCPDP | Margaret Weiker | |
| North Dakota Medicaid | Tammy Henderson | |
| Optum | Tara Rose | Y |
| OSF Healthcare | Kris Alcorn | Y |
| OSF Healthcare | Effie Hoffman | |
| OSF Healthcare | Rene Utley | |
| PeaceHealth | Marie Becan | |
| PeaceHealth | Lyn Jackson | |
| PNC Bank | Regina Davis | |
| State of Michigan Medicaid | Diana Fuller | Y |
| State of Michigan Medicaid | Chuck Veverka | Y |
| Tata Consultancy Services Ltd | Kevin OSullivan | |
| The SSI Group, Inc. | Alicia Brownlow | |
| The SSI Group, Inc. | Martine Steiger | |
| TriZetto Corporation, A Cognizant Company | Andy Schulz | |
| United States Department of Veterans Affairs | Stephanie Farley | Y |
| United States Department of Veterans Affairs | Katherine Knapp | Y |
| UnitedHealthGroup | David Collins | Y |
| WEDI | Robert Tennant | |
| Zelis | Megan Milner | Y |
| Zelis | Megan Olson | |