

**CAQH Committee on Operating Rules for Information Exchange (CORE)
Health Care Claims Subgroup Call #6
Call Summary: Thursday, September 21st, 2023, 2pm-3pm ET Call**

This document contains:

- Agenda items and key discussion points.
- Decisions and actions to be taken.
- Next steps.
- Call attendance.

<i>Agenda Item</i>	<i>Key Discussion Points</i>	<i>Decisions and Actions</i>
1. Introductions, Welcome, Antitrust Guidelines, and Participant Dashboard (Doc #1 Slides 1-3)	<ul style="list-style-type: none"> • Olga Khabinksay (HBMA) opened the call and welcomed everyone to the group. Olga also reviewed the antitrust guidelines, conducted roll call, and reviewed the agenda items. <ul style="list-style-type: none"> ○ [See call participant roster at the end of this meeting summary to view call attendees and affiliated organizations]. • Olga Khabinksay (HBMA) reminded participants about the upcoming CAQH Connect conference. 	<i>Discussion</i>
2. Straw Poll #5 Background and Purpose (Doc #1 Slides 4-6)	<ul style="list-style-type: none"> • Olga Khabinskay (HBMA) reviewed the background and purpose of Straw Poll #5. <ul style="list-style-type: none"> ○ Olga highlighted the distribution of responses on the straw poll, noting that 22 responses were received, accounting for 49% of Subgroup participating organizations. • Olga Khabinksay (HBMA) reviewed how CORE categorizes straw poll comments and how CORE works to adjudicate comments received. <ul style="list-style-type: none"> ○ Noted that substantive and point of clarification comments would be reviewed on the call. Non-substantive comments and typographical comments will be available for review offline before the next call. 	<i>Discussion</i>
3.Straw Poll #5 Results – 277CA Error Reporting (Doc #1 Slides 7-14)	<ul style="list-style-type: none"> • Peter Benziger (Sr. Manager, CORE) introduced the straw poll results starting with support levels for aligning the Claim Status Category Code + Claim Status Code (CSCC + CSC) code combinations to their corresponding business scenario. <ul style="list-style-type: none"> ○ Feedback was provided for each of the four business scenarios, which were combined into common themes and summarized into two substantive comments and one point of clarification comment. ○ Results indicated generally high levels of support. • Peter Benziger (Sr. Manager, CORE) introduced the substantive and point of clarification straw poll comments related to the CSCC + CSC code combinations and their aligned business scenarios. <ul style="list-style-type: none"> ○ Cindy Monarch (BCBSM) commented that she believes since the use of the entity code is required by certain status codes, this should be clearly defined in the code combination definitions outlined by CORE. <ul style="list-style-type: none"> • Bob Bowman (Principal, CORE) replied that CORE would be including the full description of the codes in the CORE resource, this would not be omitted. Bob clarified that CORE will not be defining what the combination of a code plus an entity code means, or what an entity code definition is itself. ○ No additional comments for this section from Subgroup participants. • Randy Gabel (OhioHealth) introduced the straw poll results for support levels on code combinations that were recommended by Subgroup participants for adjusting their corresponding business scenario. <ul style="list-style-type: none"> ○ Results showed high levels of support for all three adjustments, each receiving over 80% support 	<i>Discussion</i>

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	<p>for their new business scenario.</p> <ul style="list-style-type: none"> • Randy Gabel (OhioHealth) introduced the straw poll results for support levels on additional data elements recommended by Subgroup participants as beneficial to help support matching a 277CA to its corresponding 837 service line item. <ul style="list-style-type: none"> ○ Results showed high levels of support for each of the additional data elements. These included Price (Line Item Charge Amount) and Quantity (Original Units of Service Count). • Randy Gabel (OhioHealth) introduced the straw poll results for support levels on specific 837I data elements to return on a 277CA to help support matching to its corresponding 837I service line item. <ul style="list-style-type: none"> ○ Each data element received high levels of support. • Peter Benziger (Sr. Manager, CORE) introduced the substantive and point of clarification straw poll comments related specific 837I data elements to return on a 277CA to help support matching to its corresponding 837I service line item. <ul style="list-style-type: none"> ○ No additional comments for this section from Subgroup participants. • Peter Benziger (Sr. Manager, CORE) introduced the straw poll results for support levels on specific 837D data elements to return on a 277CA to help support matching to its corresponding 837D service line item. <ul style="list-style-type: none"> ○ Each data element received high levels of support. • Peter Benziger (Sr. Manager, CORE) introduced the substantive and point of clarification straw poll comments related specific 837D data elements to return on a 277CA to help support matching to its corresponding 837D service line item. <ul style="list-style-type: none"> ○ One organization noted that the TOO segment is not included on the v5010 of the 277CA, and therefore should not be included in draft rule language. CORE agrees and will remove the corresponding data element. ○ No additional comments for this section from Subgroup participants. • 277CA error reporting next steps: <ul style="list-style-type: none"> ○ CORE staff to finalize drafting of 277CA Data Content Operating Rule language for Subgroup review. 	
<p>4.Straw Poll Results – COB Claim Submission (Doc #1 Slides 15-19)</p>	<ul style="list-style-type: none"> • Bob Bowman (Principal, CORE) introduced the straw poll results for the development of operating rule language for a minimum set of data to promote standardization in COB 837I claims. <ul style="list-style-type: none"> ○ Most data elements received high levels of support, with Patient Status Code receiving mid-level support (>50% & <60%). All data elements will be included in draft operating rule language for Subgroup review. • Bob Bowman (Principal, CORE) reviewed point of clarification comments related the development of operating rule language for a minimum set of data to promote standardization in COB 837I claims. <ul style="list-style-type: none"> ○ Bob highlighted the dual role of CORE as an operating rule authoring entity, as well as CORE's role in providing industry education. ○ No additional comments for this section from Subgroup participants. • Bob Bowman (Principal, CORE) introduced the straw poll results for the development of operating rule language for a minimum set of data to promote standardization in COB 837D claims. <ul style="list-style-type: none"> ○ Most data elements received high levels of support, with Assistant Surgeon Tax ID receiving mid- 	<p><i>Discussion</i></p>

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	<p>level support (>50% & <60%). All data elements will be included in draft operating rule language for Subgroup review.</p> <ul style="list-style-type: none"> • Bob Bowman (Principal, CORE) reviewed point of clarification comments related the development of operating rule language for a minimum set of data to promote standardization in COB 837D claims. <ul style="list-style-type: none"> ○ No additional comments for this section from Subgroup participants. • 837 error reporting next steps: <ul style="list-style-type: none"> ○ CORE staff to finalize drafting of 837 Data Content Operating Rule language for Subgroup review. 	
5. Draft Rule Requirement Overview (Doc #1 Slides 20-21)	<ul style="list-style-type: none"> • Megan Soccorso (Gainwell Technologies) reviewed how the work of the Subgroup will now translate into draft operating rule requirements. <ul style="list-style-type: none"> ○ Megan explained the output of the Subgroup’s work will be two data content operating rules, one for Health Care Claim Submission – 837, and one for Claim Acknowledgment – 277CA. ○ No additional questions from Subgroup participants. 	<i>Discussion</i>
6. Next Steps (Doc #1 Slides 22-25)	<ul style="list-style-type: none"> • Megan Soccorso (Gainwell Technologies) reviewed the next steps and expressed the importance of straw poll completion in guiding the discussions and rule requirement development. Straw Poll #6 will be distributed on Monday, October 2nd. This is the conclusion of the Subgroup. The feedback provided on Straw Poll #6 will be reviewed by the CORE team and adjudicated before Review Work Group Call #2 on Thursday, October 19th at 2PM EST. • Pete Benziger (Sr. Manager, CORE) reviewed information regarding the upcoming CORE Review Work Group whose goal is to refine all operating rule requirements for balloting. <ul style="list-style-type: none"> ○ The next Review Work Group meeting will take place on 10/19/2023 and will focus on the Health Care Claims Draft Operating Rules. ○ Next steps include: <ul style="list-style-type: none"> • <i>CORE Health Care Claims Co-Chairs & Staff:</i> <ul style="list-style-type: none"> • Distribute Straw Poll #6 to participants by Monday, 10/02/2023, end of day. • Draft a call summary for today’s subgroup call and make it available on the CORE Participant Dashboard for participants to review. • Analyze the results of Straw Poll #6 in preparation for Health Care Claims Review Work Group Call #2 on Thursday, October 19th. • <i>Health Care Claims Subgroup Participating Organizations:</i> <ul style="list-style-type: none"> • Complete Straw Poll #6 by Friday, October 13th EOD. 	Action required: <i>Agreed to Next Steps.</i>

Call Documentation
Doc 1: CAQH CORE Health Care Claims Subgroup Meeting 6 09.21.2023.pdf
Doc 2: Health Care Claims Subgroup Straw Poll #6 09.21.23.Final.pdf
Doc 3: Health Care Claims Subgroup Call #5 Summary 08.24.23.pdf

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CAQH CORE Contact Information

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Kayla Cooper
Associate, CORE
kcooper@caqh.org

Tanner Fuchs
Associate, CORE
tfuchs@caqh.org

CAQH CORE Subgroup Call #6 Attendance

Organization	Last Name	First Name	Attendance
Aetna	Morgan	Heather	
Aetna	Davidson	Marianne	Y
Aetna	Rabuffo	Mark	
Aetna	Hodges	Rose	
AIM Specialty Health	VoHusmann	Thuy	
AIM Specialty Health	Aerabati	Anitha	
American Hospital Association (AHA)	Cunningham	Terrance	
American Hospital Association (AHA)	Preisler	Andrea	Y
American Medical Association (AMA)	McComas	Heather	Y
American Medical Association (AMA)	Spector	Nancy	
American Medical Association (AMA)	Otten	Rob	
American Medical Association (AMA)	Martin	Erica	Y
Ameritas Life Insurance Corp.	Wanless	Scott	
Aspen Dental	Schuler	Margaret	Y
Athenahealth	Cullen	Elly	

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Athenahealth	Illuri	Nora	
Athenahealth	MacNulty	Ani	
athenahealth	DePina	Emidio	Y
Aultcare	Criswell	Chris	
Aultcare	Bolam	Kristen	
Availity	Jordan	Joshua	
Availity	Barber	Leah	Y
Availity	Sites	Kathy	
Availity	Love	Christina	
Availity	Barry	Michelle	Y
Availity	Barnes	Rebecca	
Blue Cross and Blue Shield Association (BCBSA)	Kocher	Gail	
Blue Cross Blue Shield of Michigan	Bussone	Jennifer	
Blue Cross Blue Shield of Michigan	Monarch	Cynthia	Y
Blue Cross Blue Shield of Michigan	Knapp	Ron	
Blue Cross Blue Shield of Michigan	Rasegan	Amy	
Blue Cross Blue Shield of Michigan	Sallie	Natasha	
Blue Cross Blue Shield of Michigan	Siebers	Carl	
Blue Cross Blue Shield of Michigan	Cloutier	Steve	
Blue Cross Blue Shield of North Carolina	Harris	Betty	
Blue Cross Blue Shield of North Carolina	Sammons	Heather	
Blue Cross Blue Shield of Tennessee	Langford	Susan	Y
Centene Corporation	Siddanati	Mahesh	
Centers for Medicare and Medicaid Services (CMS)	Rooke	Fred	
Change Healthcare	Morris	Genevieve	
Children's Healthcare of Atlanta Inc	Osborne	James	

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Organization	Last Name	First Name	Attendance
CIGNA	Narog	Jeff	
CIGNA	Ray	Meredith	
Cleveland Clinic	Suri	Sanjeev	
Cleveland Clinic	Jones	Robert	
Cleveland Clinic	Medina	Michelle	
Cognizant	Wijtyk	Patricia	Y
Cognizant	Carrillo	Vincent	
Cognizant	Kumaresan	Akila	
Cognizant	Williams	Nichole	
Cognizant	Mason	Tania	
Cognizant	Rajagopalan	Navin	
Epic	Habermann	James	
Epic	Tarmann	Benjamin	Y
Gainwell Technologies	Soccorso	Megan	Y
Health Care Service Corp	Pickens	Brian	Y
Healthcare Business Management Association (HBMA)	Khabinskay	Olga	Y
Healthcare Financial Management Association (HFMA)	Stack	Shawn	
Healthedge Software Inc	Sheldon	Dave	Y
Healthedge Software Inc	Hanna	Doug	
Healthedge Software Inc	Lane	Tonya	Y
HEALTHeNET	Irvine	Robert	
Horizon Blue Cross Blue Shield of New Jersey	Bandula	Athalage	Y
Horizon Blue Cross Blue Shield of New Jersey	Lewnes-King	Penny	Y
Kaiser Permanente	Rezai	Pauny	
Kaiser Permanente	Bigham	Robert	

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Organization	Last Name	First Name	Attendance
Laboratory Corporation of America	Rosario Diaz	Gheisha-Ly	Y
Medical Mutual of Ohio, Inc.	O'Neal	Jameelah	
Montefiore Medical Center	Miller	Erin	
National Council for Prescription Drug Programs (NCPDP)	Strickland	Teresa	
New Mexico Cancer Center	Bateman	Tonia	
NextGen Healthcare Information Systems, Inc.	Team	Nancy	
NextGen Healthcare Information Systems, Inc.	Kay-Rast	Juneko	
NextGen Healthcare Information Systems, Inc.	Moreno	John	
OhioHealth	Gabel	Randy	Y
OhioHealth	Alexander	Mary	Y
Optum	Milton	Linda	
OptumInsight	Chapple	Lynn	Y
OptumInsight	Rose	Tara	Y
OSF Healthcare	Utley	Rene	
PeaceHealth	Mallory	Cheryl	
PeaceHealth	Becan	Marie	
Point32Health	Werth	Russell	
Point32Health	Patel	Monal	Y
Point32Health	Sherman	Michael	
St. Joseph's Health	Reed	Linda	
Tata Consultancy Services Ltd	Vicari	Tammy	Y
Tata Consultancy Services Ltd	Williams-Woods	Nikita	
The SSI Group, Inc.	Tillman	Tracey	
TRICARE	Petry	Brian	
TriZetto Corporation, A Cognizant Company	Shulz	Andy	

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UnitedHealthGroup	Dean	Laurie	
UnitedHealthGroup	Mueller	Cynthia	
UnitedHealthGroup	Jarvis	Claire	
UnitedHealthGroup	Fayazdeen	Sofia	
UnitedHealthGroup	Cook	Terri	
UnitedHealthGroup	Kalluri	Kiran	
Virginia Mason Medical Center	Chambers	Kevin	
Virginia Mason Medical Center	Ness	Lisa	
Virginia Mason Medical Center	Wallace	Jenny	
Work Group for Electronic Data Interchange (WEDI)	Tennant	Robert	Y