

**CAQH Committee on Operating Rules for Information Exchange (CORE)
Health Care Claims Subgroup Call #5
Call Summary: Thursday, August 24th, 2023, 2pm-3pm ET Call**

This document contains:

- Agenda items and key discussion points.
- Decisions and actions to be taken.
- Next steps.
- Call Attendance.

<i>Agenda Item</i>	<i>Key Discussion Points</i>	<i>Decisions and Actions</i>
1. Introductions, Welcome, Antitrust Guidelines, and Participant Dashboard (Doc #1 Slides 1-3)	<ul style="list-style-type: none"> • Megan Soccorso (Gainwell Technologies) opened the call and welcomed everyone to the group. Megan also reviewed the antitrust guidelines, conducted roll call, and reviewed the agenda items. <ul style="list-style-type: none"> ○ [See call participant roster at the end of this meeting summary to view call attendees and affiliated organizations]. • Megan reminded participants about the upcoming CAQH Connect conference. 	<i>Discussion</i>
2. Straw Poll #4 Background and Purpose (Doc #1 Slides 4-6)	<ul style="list-style-type: none"> • Megan Soccorso (Gainwell Technologies) reviewed the background and purpose of Straw Poll #4. <ul style="list-style-type: none"> ○ Megan highlighted the distribution of responses on the straw poll, noting that 23 responses were received, accounting for 51% of Subgroup participating organizations. • Megan Soccorso (Gainwell Technologies) reviewed how CORE categorizes straw poll comments and how CORE works to adjudicate comments received. <ul style="list-style-type: none"> ○ Noted that substantive and point of clarification comments would be reviewed on the call. Non-substantive comments and typographical comments will be available for review offline before the next call. 	<i>Discussion</i>
3.Straw Poll #3 Results – 277CA Error Reporting (Doc #1 Slides 7-17)	<ul style="list-style-type: none"> • Bob Bowman (Principal, CORE) introduced the straw poll results starting with support levels for aligning the CSCC/CSC code combinations to their corresponding business scenario. <ul style="list-style-type: none"> ○ Results indicated generally high levels of support. No code combination received less than 50% support for their aligned business scenario and combination definition. • Bob Bowman (Principal, CORE) introduced the substantive and point of clarification straw poll comments related to the CSCC + CSC code combinations and their aligned business scenarios. <ul style="list-style-type: none"> ○ James Habermann (Epic) commented that the 277CA can return an action code that indicates whether a health plan has accepted or rejected a claim for adjudication. <ul style="list-style-type: none"> • Bob responded agreeing with the importance of the use of the action code stating that CORE’s goal is to reduce the variable use of those codes along with the CSCC and CSC codes to communicate the status of a claim by having health plans list how they will process these in this sort of action code will be important for health plan to utilize along with the defined code combinations. • Heather McComas (AMA) asked for additional clarity on how an organization may be using the action code. <ul style="list-style-type: none"> • Bob commented that organizations indicated that there is variation amongst whether certain defined business scenarios and code combinations will be rejected at the front end or ingested into a claims adjudication system. An indicator such as the action code would be important for organizations to use and include how they plan on using it for given business scenarios within their companion guides. 	<i>Discussion</i>

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	<ul style="list-style-type: none"> ○ Bob mentioned that comments received from participants indicated that Business Scenario #2 Claim Not Found in Adjudication System is out of scope for the 277CA. CORE agrees, and this business scenario will be removed. ○ Bob mentioned that CORE received some comments related to recommended edits to specific code combinations. These comments will be reviewed and considered by CORE staff and will be reflected in the next version of the code combination resource. ● Bob Bowman (Principal, CORE) introduced the straw poll results for support levels on what data elements could be used to match 277CA and 837 transactions. <ul style="list-style-type: none"> ○ Results showed high levels of support for 14 of the 16 data elements polled, with Gender Code and Rendering Provider Secondary Identifier receiving low levels of support. Therefore, these two data elements will not be included in draft rule requirements. ● Bob Bowman (Principal, CORE) introduced the straw poll results regarding support levels for some additional data elements that could be used to match 277CA and 837 transactions which were not previously discussed. <ul style="list-style-type: none"> ○ Results showed high levels of support for each of the additional data elements. These included Clearinghouse Trace Number, Line Item Control Number, Claim Transaction Batch Number, and Originator Application Transaction Identifier. ● Bob Bowman (Principal, CORE) reviewed substantive and point of clarification comments related to data elements that could be used to match 277CA and 837 transactions. <ul style="list-style-type: none"> ○ No additional comments for this section from Subgroup participants. ● Bob Bowman (Principal, CORE) introduced the straw poll results for support levels on what data elements could be used to match 277CA error codes and 837 service line items. <ul style="list-style-type: none"> ○ Results showed high levels of support for each of the data elements. These included Patient Control Number, Line Item Control Number, Clearinghouse Trace Number, and Payer Claim Control Number. ● Bob Bowman (Principal, CORE) reviewed substantive and point of clarification comments related to data elements that could be used to match 277CA error codes and 837 service line items. <ul style="list-style-type: none"> ○ Price and Quantity were introduced as potential additional data elements not previously polled that could help to associate 277CA error codes and 837 service line items. ○ No additional comments from Subgroup participants. ● 277CA error reporting next steps: <ul style="list-style-type: none"> ○ CORE staff to update the matrix highlighting the appropriate CSC codes with their corresponding CSCC business scenario for Subgroup review on the next straw poll. ○ CORE staff to finalize drafting of 277CA Data Content Operating Rule language for Subgroup review. 	
<p>4.Straw Poll Results – COB Claim Submission (Doc #1 Slides 16-20)</p>	<ul style="list-style-type: none"> ● Olga Khabinskay (HBMA) introduced the straw poll results for the development of operating rule language locating requirements for COB claim submission in section 10 of the CAQH CORE Master Companion Guide Template. <ul style="list-style-type: none"> ○ Results showed high levels of support for this requirement (71%) with very low Partially Do Not Support or Do Not Support responses (5%). ● Olga Khabinskay (HBMA) reviewed a point of clarification comment related the development of operating rule language locating requirements for COB claim submission in section 10 of the CAQH CORE Master Companion Guide Template. <ul style="list-style-type: none"> ○ Olga highlighted the potential impact these requirements could have for all stakeholders 	<i>Discussion</i>

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	<ul style="list-style-type: none"> conducting COB claim submissions. <ul style="list-style-type: none"> o No additional comments for this section from Subgroup participants. • Olga Khabinksay (HBMA) introduced the straw poll results for updating the CAQH CORE Master Companion Guide Template to include requirements for locating COB information. <ul style="list-style-type: none"> o Results indicated high levels of support for this topic (67%). Only 15% of responses were Partially Do Not Support or Do Not Support. • Olga Khabinksay (HBMA) reviewed two straw poll comments regarding development of draft operating rule language to specify accessibility of COB claim submission requirements. <ul style="list-style-type: none"> o No additional comments for this section from Subgroup participants. • Olga Khabinksay (HBMA) introduced the straw poll results regarding drafting operating rule requirements specifying a minimum set of data elements to promote standardization within COB 837P claim submission. <ul style="list-style-type: none"> o Results showed high level of support for 10 of the 11 data elements polled (>50%). o Value Added Network Trace Number received low support (<50%) and therefore will not be included in drafted rule requirement language. o No additional comments from Subgroup participants. • COB Claim next steps: <ul style="list-style-type: none"> o CORE staff to finalize drafting of COB claim submission requirement language within the 837 Data Content Operating Rule for Subgroup review. 	
<p>6. Next Steps (Doc #1 Slides 22-25)</p>	<ul style="list-style-type: none"> • Randy Gabel (OhioHealth) reviewed the next steps and expressed the importance of straw poll completion in guiding the discussions and rule requirement development. Straw Poll #5 will be distributed on Monday, August 28th. The next Subgroup call will be held at 2:00PM EST on Thursday, September 21st. <ul style="list-style-type: none"> o Next steps include: <ul style="list-style-type: none"> • <i>CORE Health Care Claims Co-Chairs & Staff:</i> <ul style="list-style-type: none"> • Distribute Straw Poll #5 to participants by Monday, 08/28/2023, end of day. • Draft a call summary for today's subgroup call and make it available on the CORE Participant Dashboard for participants to review. • Analyze the results of Straw Poll #5 in preparation for Health Care Claims Subgroup Call #6 on Thursday, September 21st. • <i>Health Care Claims Subgroup Participating Organizations:</i> <ul style="list-style-type: none"> • Complete Straw Poll #5 by Wednesday, September 13th EOD. • Participate in the Health Care Claims Subgroup Call #6 on Thursday, September 21st from 2:00-3:30PM EST. • Randy reminded the Subgroup that the 2024 CAQH CORE Participant Survey submission period is open until Wednesday, September 6th, suggested all submit a response, and expressed the significance of the survey. 	<p>Action required: <i>Agreed to Next Steps.</i></p>

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Call Documentation
Doc 1: CAQH CORE_Health Care Claims Subgroup_Meeting 5 08.24.2023.pdf
Doc 2: Health Care Claims Subgroup Straw Poll #5 08.24.23.Final.pdf
Doc 3: Health Care Claims Subgroup Call #4 Summary 07.27.23.pdf

CAQH CORE Contact Information

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CAQH CORE Subgroup Call #5 Attendance

Organization	Last Name	First Name	Attendance
Aetna	Morgan	Heather	
Aetna	Davidson	Marianne	
Aetna	Rabuffo	Mark	
Aetna	Hodges	Rose	
AIM Specialty Health	VoHusmann	Thuy	
AIM Specialty Health	Aerabati	Anitha	
American Hospital Association (AHA)	Cunningham	Terrance	Y
American Hospital Association (AHA)	Preisler	Andrea	Y
American Medical Association (AMA)	McComas	Heather	Y
American Medical Association (AMA)	Spector	Nancy	Y
American Medical Association (AMA)	Otten	Rob	
American Medical Association (AMA)	Martin	Erica	

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Organization	Last Name	First Name	Attendance
Ameritas Life Insurance Corp.	Wanless	Scott	
Aspen Dental	Schuler	Margaret	
Athenahealth	Cullen	Elly	
Athenahealth	Illuri	Nora	
Athenahealth	MacNulty	Ani	
athenahealth	DePina	Emidio	Y
Aultcare	Criswell	Chris	
Aultcare	Bolam	Kristen	
Availity	Jordan	Joshua	
Availity	Barber	Leah	Y
Availity	Sites	Kathy	Y
Availity	Love	Christina	Y
Availity	Barry	Michelle	
Availity	Barnes	Rebecca	
Blue Cross and Blue Shield Association (BCBSA)	Kocher	Gail	Y
Blue Cross Blue Shield of Michigan	Bussone	Jennifer	
Blue Cross Blue Shield of Michigan	Monarch	Cynthia	
Blue Cross Blue Shield of Michigan	Knapp	Ron	
Blue Cross Blue Shield of Michigan	Rasegan	Amy	
Blue Cross Blue Shield of Michigan	Sallie	Natasha	
Blue Cross Blue Shield of Michigan	Siebers	Carl	
Blue Cross Blue Shield of Michigan	Cloutier	Steve	
Blue Cross Blue Shield of North Carolina	Harris	Betty	
Blue Cross Blue Shield of North Carolina	Sammons	Heather	Y
Blue Cross Blue Shield of Tennessee	Langford	Susan	Y
Centene Corporation	Siddanati	Mahesh	

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Organization	Last Name	First Name	Attendance
Centers for Medicare and Medicaid Services (CMS)	Rooke	Fred	
Change Healthcare	Morris	Genevieve	Y
Children's Healthcare of Atlanta Inc	Osborne	James	
CIGNA	Narog	Jeff	Y
CIGNA	Ray	Meredith	
Cleveland Clinic	Suri	Sanjeev	
Cleveland Clinic	Jones	Robert	
Cleveland Clinic	Medina	Michelle	
Cognizant	Wijtyk	Patricia	
Cognizant	Carrillo	Vincent	
Cognizant	Kumaresan	Akila	
Cognizant	Williams	Nichole	
Cognizant	Mason	Tania	Y
Cognizant	Rajagopalan	Navin	
Epic	Habermann	James	Y
Epic	Tarmann	Benjamin	
Gainwell Technologies	Soccorso	Megan	Y
Health Care Service Corp	Pickens	Brian	
Healthcare Business Management Association (HBMA)	Khabinskay	Olga	Y
Healthcare Financial Management Association (HFMA)	Stack	Shawn	
Healthedge Software Inc	Sheldon	Dave	Y
Healthedge Software Inc	Hanna	Doug	
Healthedge Software Inc	Lane	Tonya	Y
HEALTHeNET	Irvine	Robert	
Horizon Blue Cross Blue Shield of New Jersey	Bandula	Athalage	Y

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Horizon Blue Cross Blue Shield of New Jersey	Lewnes-King	Penny	Y
Kaiser Permanente	Rezai	Pauny	
Kaiser Permanente	Bigham	Robert	
Laboratory Corporation of America	Rosario Diaz	Gheisha-Ly	Y
Medical Mutual of Ohio, Inc.	O'Neal	Jameelah	
Montefiore Medical Center	Miller	Erin	Y
National Council for Prescription Drug Programs (NCPDP)	Strickland	Teresa	
New Mexico Cancer Center	Bateman	Tonia	
NextGen Healthcare Information Systems, Inc.	Team	Nancy	
NextGen Healthcare Information Systems, Inc.	Kay-Rast	Juneko	
NextGen Healthcare Information Systems, Inc.	Moreno	John	
OhioHealth	Gabel	Randy	Y
OhioHealth	Alexander	Mary	
Optum	Milton	Linda	
OptumInsight	Chapple	Lynn	
OptumInsight	Rose	Tara	
OSF Healthcare	Utley	Rene	Y
PeaceHealth	Mallory	Cheryl	
PeaceHealth	Becan	Marie	
Point32Health	Werth	Russell	
Point32Health	Patel	Monal	Y
Point32Health	Sherman	Michael	
St. Joseph's Health	Reed	Linda	
Tata Consultancy Services Ltd	Vicari	Tammy	Y

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Tata Consultancy Services Ltd	Williams-Woods	Nikita	Y
The SSI Group, Inc.	Tillman	Tracey	
TRICARE	Petry	Brian	
TriZetto Corporation, A Cognizant Company	Shulz	Andy	
UnitedHealthGroup	Dean	Laurie	
UnitedHealthGroup	Mueller	Cynthia	
UnitedHealthGroup	Jarvis	Claire	
UnitedHealthGroup	Fayazdeen	Sofia	
UnitedHealthGroup	Cook	Terri	
UnitedHealthGroup	Kalluri	Kiran	
Virginia Mason Medical Center	Chambers	Kevin	
Virginia Mason Medical Center	Ness	Lisa	
Virginia Mason Medical Center	Wallace	Jenny	
Work Group for Electronic Data Interchange (WEDI)	Tennant	Robert	Y