CORE Code Combinations Task Group November 2021 CBR/MBR Follow-up Straw Poll **DUE FRIDAY 01.07.22**

Background

Background

On its 11/30/21 call, the CAQH CORE Code Combinations Task Group reviewed the results of the Task Group Initial Straw Poll on Potential Compliance-based and Market-based Adjustments to the CORE-required Code Combinations for COREdefined Business Scenarios v3.6.5 October 2021. Based on the Initial Straw Poll results and Task Group consensus reached on the call, the Task Group approved a subset of the potential Compliance-based and Market-based Adjustments to the CORE-required Code Combinations v3.6.5 October 2021 (see the Decisions Document for the 11/30/21 Task Group call, attached to the Follow-up Straw Poll email). All approved new code combinations meet the CAQH CORE Code Combination Evaluation Criteria.

On the call, the Task Group also agreed to conduct a Compliance-based Review (CBR) and Market-based Review (MBR) Follow-up Straw Poll to obtain participant feedback on:

 2 code combinations that received high support (≥65%) on the CBR/MBR Initial Straw Poll for addition to COREdefined Business Scenario #3 but had strong opposition from some Task Group Participants

Follow-up Straw Poll Format

The Task Group Follow-up Straw Poll on Potential Compliance-based and Market-based Adjustments to the CORE-required Code Combinations for CORE-defined Business Scenarios v3.6.5 October 2021 contains one section:

- Section 1: Code Combinations for Inclusion in November 2021 CBR/MBR Follow-up Straw Poll
 - Section 1 asks respondents, after considering Task Group rationale in support/not in support of addition, to indicate their organization's support/non-support for 2 potential code combinations

Instructions

The straw poll is to be completed by CAQH CORE Code Combinations Task Group participants only. Limit one response per organization; responses must be submitted via online survey tool by end of day, on Friday, 01/07/22. Questions should be directed to Daphne Asteriadis, CORE Senior Associate, at dasteriadis@cagh.org.

Prior to completing the Follow-up Straw Poll, Task Group Participants must review the Doc #1: Task Group Rationale on November 2021 CBR/MBR Follow-up Straw Poll Code Combinations attached in the Follow-up Straw Poll email. Document #1 identifies the comments received regarding the CBR/MBR Follow-up Straw Poll code combinations in response to the Task Group November 2021 CBR/MBR Follow-up Straw Poll Rationale Submission Period.

Additional resources:

- Respondents should refer to the Decisions Document from the Task Group's 11/20/21 call and the documents reviewed by the Task Group on the call; call documents are available on the CAQH CORE Participant Dashboard.
- A PDF of the straw poll was distributed to the Task Group via the CBR/MBR Follow-up Straw Poll email for review
- The published CARC list maintained by the Claim Adjustment Status Code Maintenance Committee is available HERE.
- The published RARC list maintained by the Remittance Advice Remark Code is available HERE.
- Additional information regarding the published code lists and how to sign up for the WPC Alert Services is available HERE.

Next Steps

- The November 2021CBR/MBR Follow-up Straw Poll will open beginning on Wednesday, 12/15/21. Straw poll responses are due by end of day, on Friday, 01/07/22 and must be submitted via this online survey tool to be considered.
- The Task Group will review the Follow-up Straw Poll Results on its 01/18/22 call and finalize Compliance-based and Market-based Adjustments for the publication of the updated CORE Code Combinations v3.7.0 February 2022 by 02/01/22.

NOTE: In accordance with CAQH CORE policy, all responses will be kept strictly confidential and only identified by stakeholder category.

Task Group Participant Information

Please coordinate within your organization to submit only one response for your organization. Multiple responses from the same organization will not be tabulated.

| First & Last Name | | | | | |
|------------------------------|----------------------------------|--|----------------------------|----------------------|-------|
| Position Title | | | | | |
| Name of CORE Participating (| Organization | | | | |
| E-mail Address | | | | | |
| Phone Number | | | | | |
| | | | | | |
| Respondent Stakeh | older Type | | | | |
| | | | | | |
| | Provider/Provider Association | Health Plan/ Health Plan Association | Clearinghouse or Vendor | Government Entity | Other |
| Select Stakeholder Type | 0 | 0 | 0 | 0 | 0 |
| | | | | | |
| | | | | | |

Block 5

Section 1: Code Combinations for Inclusion in November 2021 CBR/MBR Followup Straw Poll

The Task Group November 2021 CBR/MBR Initial Straw Poll asked respondents to indicate their organization's support for adding two code combinations to CORE-defined Business Scenarios #3 in the CORE Code Combinations. Code Combinations CARC 96/RARC N857 and CARC 242/RARC N600 both received high support (≥65%) for addition on the Initial Straw Poll; however, there was strong opposition from some Task Group Participants on the 11/30/21 Task Group call.

Table 1: Code Combinations for Inclusion in November 2021 CBR/MBR Follow-up Straw Poll

| CARC # | CARC Description | RARC # | RARC Description | ASC X12 CAGC | | | |
|-----------|---|-----------|---|---------------------|--|--|--|
| CORE- | DRE-defined Business Scenario #3: Billed Service Not Covered by Health Plan | | | | | | |
| 96 | Non-covered charge(s). At least one Remark Code must be provided (may be comprised of either the NCPDP Reject Reason Code, or Remittance Advice Remark Code that is not an ALERT.) Usage: Refer to the 835 Healthcare Policy Identification Segment (loop 2110 Service Payment Information REF), if present. | N857 | This claim has been adjusted/reversed. Refund any collected copayment to the member. | CO, <u>PI</u> or PR | | | |
| 242 | Services not provided by network/primary care providers. | N600 | Adjusted based on the applicable fee schedule for the region in which the service was rendered. | CO, <u>PI</u> or PR | | | |

1. After reviewing the rationale submitted by Task Group Participants, please indicate if your organization supports adding the code combination to the CORE-defined Business Scenario.

| | Support Adding to CORE- defined Business Scenario | Do <u>NOT</u> Support Adding to CORE-defined Business Scenario | Abstain |
|---|--|--|----------------------------|
| CORE-defined Business Scenario #3 | | | |
| CARC 96/RARC N857 | 0 | 0 | 0 |
| CARC 242/RARC N600 | 0 | 0 | 0 |
| Optional: You are encouraged t describe the reason for your or | • | | providing comments, please |
| - | | | |
| CARC 96/RARC N857 | | | |
| CARC 242/RARC N600 | | | |

Optional: Per CORE Code Combinations Evaluation Criterion #17, should the Task Group support addition of the CARC 96/RARC N857 and CARC 242/RARC N600 code combinations, CAGCs CO, PI and PR will be included in accordance with CORE-defined Business Scenario #3. If your organization has any comments regarding the inclusion of CAGCs CO, PI and PR with the code combination, please provide them in the space provided below.

Qualtrics Survey Software

End of Straw Poll

End of Straw Poll

12/15/21, 11:48 AM

Thank you for completing the Task Group Follow-up Straw Poll on Potential Compliance-based and Market-based Adjustments to the CORE-required Code Combinations for CORE-defined Business Scenarios v3.6.5 October 2021. Please click "Next" to submit your response.

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