

**CAQH Committee on Operating Rules for Information Exchange (CORE)
Review Work Group (RWG)
Call #2 Summary: Thursday, September 23, 2021, 2:00-3:30 pm ET Conference Call**

This document contains:

- Agenda items and key discussion points.
- Decisions and actions to be taken.
- Next steps.
- Call attendance.

<i>Agenda Item</i>	<i>Key Discussion Points</i>	<i>Decisions and Actions</i>
1. Antitrust Guidelines	<ul style="list-style-type: none"> • Emily TenEyck (CAQH CORE Manager) opened the call and reviewed the Antitrust Guidelines, noting that they are published on the CAQH CORE Participant Dashboard along with the meeting materials. 	<i>Discussion</i>
2. Roll Call and Administrative Items (Doc #1, Slides 2-4)	<ul style="list-style-type: none"> • Emily TenEyck reviewed the focus of the call, which was to: <ul style="list-style-type: none"> ○ Level Set. ○ Review Straw Poll #1 results. ○ Review Draft Updates to the CAQH CORE Eligibility & Benefits Data Content Rule. ○ Discuss Next Steps. • Emily TenEyck reviewed the call documents: <ul style="list-style-type: none"> ○ Doc #1: RWG Call 2 Slide Deck 09.23.21 ○ Doc #2 RWG Call 1 Summary 08.26.21 • Emily TenEyck facilitated roll call. [See call participant roster at the end of this meeting summary to view call attendees and affiliated organizations]. • Summary of RWG Discussion: <ul style="list-style-type: none"> ○ No questions or comments were raised by RWG participants. 	<i>Discussion</i>
3. Summary of Call #1 (Doc #2)	<ul style="list-style-type: none"> • Summary of 08/26/21 RWG Call #1 (Doc #2). <ul style="list-style-type: none"> ○ Reviewed CAQH CORE Attachments Initiative and RWG Scope/Schedule. ○ Reviewed Draft CAQH CORE Attachment Operating Rules Sets. ○ Agreed to Next Steps. • Emily TenEyck asked the group for a motion to approve the call summary. • Summary of RWG Discussion: <ul style="list-style-type: none"> ○ No questions or comments were raised by RWG participants. 	Action Required: <ul style="list-style-type: none"> • Approved 08/26/21 Call Summary (Doc #2) • Approved by Dawn Ducheck (TriZetto Corporation) and seconded by Heather Sammons (Blue Cross Blue Shield of North Carolina).

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<p>4. Level Set (Doc #1; Slide 5)</p>	<ul style="list-style-type: none"> • Mahesh Siddanati (Centene) provided a Level Set for the call. • Summary of RWG Discussion: <ul style="list-style-type: none"> ○ No questions or comments were raised by the RWG participants. 	<i>Discussion</i>
<p>5. Straw Poll #1 Results (Doc #1, Slides 6-25)</p>	<ul style="list-style-type: none"> • Mahesh Siddanati provided an overview of Straw Poll #1 results, including the background and respondent breakdown. • Summary of RWG Discussion: <ul style="list-style-type: none"> ○ No questions or comments were raised by the RWG participants. • Mahesh Siddanati reviewed the quantitative results of the Draft CAQH CORE Attachments (275/278) Prior Authorization Rule Set. • Summary of RWG Discussion: <ul style="list-style-type: none"> ○ No questions or comments were raised by the RWG participants. • Bob Bowman (CAQH CORE Director) reviewed the comments received on the Draft CAQH CORE Attachments (275/278) Prior Authorization Rule Set. • Summary of RWG Discussion: <ul style="list-style-type: none"> ○ Christopher Gracon (HEALTHeNET) asked for clarification on a comment received on the Data Error Handling Requirement of the Draft CAQH CORE Attachments (275/278) Prior Authorization Infrastructure Rule and whether there is a timing requirement on when an X12 999 response to an X12 v6020 824 must be sent. ○ Bob Bowman clarified that there is no timing requirement and mentioned that because provider systems and clearinghouses have varying degrees of response times, CAQH CORE is not specifying a timing requirement. He also mentioned that this is a similar approach to other Operating Rules. • Emily TenEyck reviewed the quantitative results of the Draft CAQH CORE Attachments (275/837) Claims Rule Set. • Summary of RWG Discussion: <ul style="list-style-type: none"> ○ No questions or comments were raised by the RWG participants. • Emily TenEyck reviewed the comments received on the Draft CAQH CORE Attachments (275/837) Claims Rule Set. • Summary of RWG Discussion: <ul style="list-style-type: none"> ○ Merri-Lee Stine (Aetna) asked if v5010 277 RFAI can also be used with dental. ○ Bob Bowman clarified that it can be used with dental and that CAQH CORE will review the text in the rule to make that clearer. 	<i>Discussion</i>

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<p>6. Review Draft Updates to the CAQH CORE Eligibility & Benefits Data Content Rule (Doc #1; Slides 26-29)</p>	<ul style="list-style-type: none"> • Donna Campbell (Health Care Service Corps) provided an update of the draft updates to the CAQH CORE Eligibility & Benefits Data Content Rule. • Summary of RWG Discussion: <ul style="list-style-type: none"> ○ Steffi Silva (Availity) asked if the 178 CORE-Required STC Codes in the Rule Update includes the 52 CORE-Required STC Codes in the existing Data Content Rule. ○ Donna Campbell clarified that the 178 CORE-Required STC Codes includes the Rule's 52 existing STC Codes. ○ Heather McComas (AMA) asked for further explanation on how the existing rule addresses network status. ○ Donna Campbell explained that the existing CAQH CORE Eligibility & Benefit Operating Rule requires the return of in- and out-of-network benefits in the EB12, which is a 'Y' or 'N,' and further clarified that even if it is unknown if the provider is in- or out-of-network, the returning information states if the dollar amount, coinsurance, or deductible is different. 	
<p>7. Next Steps (Doc #1; Slides 30-32)</p>	<ul style="list-style-type: none"> • Donna Campbell discussed the Next Steps for the CAQH CORE RWG. <ul style="list-style-type: none"> ○ <i>CAQH CORE RWG Co-chairs and Staff:</i> <ul style="list-style-type: none"> ▪ Distribute Straw Poll #2 to participants by Friday, 10/08/21, end of day. NOTE: After the call, the date was adjusted to Friday 10/22/21. ▪ Draft a call summary for today's call and make it available on the CAQH CORE Participant Dashboard for participant review. ○ <i>RWG Participating Organizations:</i> <ul style="list-style-type: none"> ▪ Complete Straw Poll #2 by Friday, 10/22/21, end of day. NOTE: After the call, the date was adjusted to Friday 11/05/21. ▪ Participate in the RWG's next call on Thursday, 10/21/21 from 2:00-3:30 PM ET. • Summary of RWG Discussion: <ul style="list-style-type: none"> ○ No questions or comments were raised by the RWG participants. 	<p>Action required: <i>Agreed to Next Steps.</i></p>

Call Documentation
<p>Doc 1: RWG Call 2 Slide Deck 09.23.21.pdf Doc 2: RWG Call 1 Summary 08.26.21.pdf</p>

CAQH CORE Contact Information

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Review Work Group (RWG) Call #2 Attendance

CORE Participating Organization	Last Name	First Name	Attended
Aetna	Bakos	Janice	
Aetna	Bellefeuille	Bruce	X
Aetna	Hodges	Rose	
Aetna	Hodges	Rose	X
Aetna	Rabuffo	Mark	X
Aetna	Stine	Merri-Lee	X
Aetna CVS Health	Senato	Nancy	
AIM Specialty Health	McDermott	Kevin	
AMA	McComas	Heather	X
AMA	Reese	Molly	
Ameritas	Steece	Kristina	
Anthem	Bushman	Mary Lynn	
Anthem	Green	Christol	
Anthem	Grubert	Shaun	X
Anthem	Shaw	Brian	X
athenahealth, Inc.	Fiore	Melissa	X
athenahealth, Inc.	Oberoi-Smith	Jmaeghan	X
Availity	Barry	Michelle	
Availity	Beck	Brian	
Availity	Greer	Justin	
Availity	Greer	Justin	X
Availity	Howe	Justin	
Availity	Mort	Thomas	X
Availity	Sacks	Jeremy	
Availity	Silva	Steffi	X
BCBS Michigan	Lippert	Susan	X
BCBS Michigan	Monarch	Cindy	

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CORE Participating Organization	Last Name	First Name	Attended
BCBS Michigan	O'Malley	Molly	X
BCBS Michigan	Turney	Amy	
BCBS North Carolina	Sammons	Heather	X
BCBS North Carolina	Swain	Deborah	X
BCBS North Carolina	Tummala	Sudheer	X
BCBS Tennessee	Langford	Susan	X
Centene	Bernard	Alexandra	
Centene	Siddanati	Mahesh	X
Change Healthcare	McCachern	Deb	X
Children's Hospital of Atlanta	Osborne	Jamie	X
Cigna	Soccorso	Megan	
Cleveland Clinic	Medve	Dan	
CMS	Collins	Diane	
CMS	Haywood	Camille	
CMS	Johnson	Michael	
CMS	Sanchez	Ada	
CMS	Singh	Rupinder	
Cognizant	Dahl	Nick	
Cognizant	Sprague	Dawn	X
Cognizant	Vanover	Bettina	X
CSRA	Nair	Shilesh	X
Edifecs	Boincean	Cristina	
Harvard Pilgrim Health Care	Buckley	Nancy	
Harvard Pilgrim Health Care	Cole	Gary	X
Health Care Service Corp	Campbell	Donna	
Health Care Service Corp	Washburn	Racheal	X
HealthEdge	Desai	Parag	X
HealthEdge	Hanna	Doug	X

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CORE Participating Organization	Last Name	First Name	Attended
HealthEdge	Letendre	Kathy	X
HealtheNet	Gracon	Christopher	X
Humana	Jamison	Sandra	
Humana	Peterson	Amy	
Mayo Clinic	Brannan	Andrea	
Mayo Clinic	Venhuizen	William	
Medical Mutual	O'Neal	Jameelah	X
MGMA	Voytal	Drew	X
Michigan Medicaid	Fuller	Diana	X
Michigan Medicaid	Veverka	C	X
NCPDP	Weiker	Margaret	
NEHEN	Delano	David	X
NextGen Healthcare	Team	Nancy	X
PriorAuthNow	Blasinski	Jeffrey	
Security Health Plan of Wisconsin, Inc.	Koch	Steven	
Tata Consultancy Services	Robinson	Althea	
The SSI Group	Tillman	Tracey	
TrialCard	Randall	Dean	X
UC Davis Health	Marchant	Michael	
UnitedHealth Group	Lagoutis	Maria	X
UnitedHealth Group	May	Sonya	X
UnitedHealth Group	Shamsideen	Janell	
UnitedHealth Group	Vonasek	Barbara	X
UnitedHealthGroup	Kalluri	Kiran	X
WEDI	Tennant	Rob	X
Wells Fargo Bank, N.A.	St John	June	
X12	Barry	Michelle	X