

**CAQH Committee on Operating Rules for Information Exchange (CORE)
Advanced EOB Advisory Group
Call #1 Summary: Thursday, August 19, 2021, 2:00-3:00 pm ET Conference Call**

This document contains:

- Agenda items and key discussion points.
- Decisions and actions to be taken.
- Next steps.
- Call attendance.

<i>Agenda Item</i>	<i>Key Discussion Points</i>	<i>Decisions and Actions</i>
1. Antitrust Guidelines	<ul style="list-style-type: none"> • Kaitlin Powers (CAQH CORE Associate) opened the call and reviewed the Antitrust Guidelines, noting that they are published on the CAQH CORE Calendar along with the meeting materials. 	<i>Discussion</i>
2. Roll Call and Administrative Items	<ul style="list-style-type: none"> • Kaitlin Powers (CAQH CORE Associate) reviewed the call documents: <ul style="list-style-type: none"> ○ Doc #1: EBTG Call 1 Slide Deck 08.19.21. • Kaitlin Powers (CAQH CORE Associate) reviewed the focus of the call, which was to: <ul style="list-style-type: none"> ○ Level Set on CAQH CORE. ○ Discuss Background on No Surprises Act. ○ Discuss Methods of Good Faith Estimate Data Exchange. ○ Discuss Next Steps. • Kaitlin Powers (CAQH CORE Associate) facilitated roll call. [See call participant roster at the end of this meeting summary to view call attendees and affiliated organizations]. • Summary of AEOB AG Discussion: <ul style="list-style-type: none"> ○ No questions or comments were raised by AEOB AG participants. 	<i>Discussion</i>
3. CAQH CORE Level Set (Doc #1)	<ul style="list-style-type: none"> • Erin Weber (CAQH CORE Director) reviewed level set of CAQH CORE. • Summary of AEOB AG Discussion: <ul style="list-style-type: none"> ○ No questions or comments were raised by AEOB AG participants. 	<i>Discussion</i>
4. Background on No Surprises Act (Doc #1)	<ul style="list-style-type: none"> • Erin Weber (CAQH CORE Director) provided a background on the No Surprises Act. • Summary of AEOB AG Discussion: <ul style="list-style-type: none"> ○ Participants noted the ambiguity in the Act and the short timeline for full implementation. They noted their support for CAQH CORE providing timely guidance. ○ Participants noted the need for industry to coordinate so that guidance is uniform. 	<i>Discussion</i>

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<p>5. Methods of Good Faith Estimate Data Exchange (Doc #1)</p>	<ul style="list-style-type: none"> • Bob Bowman (CAHQ CORE Director) discussed methods of Good Faith Estimate data exchange. • Summary of AEOB AG Discussion: <ul style="list-style-type: none"> ○ Participants asked about how the entire Advanced EOB workflow would be considered even though CAQH CORE plans to only write guidance on how providers can send the Good Faith Estimate to health plans. ○ Participants noted that the process of giving accurate estimates and following up is unclear. They are worried about what will happen when the Good Faith Estimate does not portray true costs in terms of unclear “incidence” consequences. ○ Participants also questioned who the responsible party would be for aggregating data, especially across multiple providers. They also questioned how payers would know what they need to provide for different service lines to provide a good faith estimate. ○ Participants noted the lack of clear definitions and clear workflow requested that CAQH CORE come to a consensus for the industry. ○ Bob Bowman (CAQH CORE) noted that participants will have an opportunity to suggest next steps in the Straw Poll. 	
<p>6. Next Steps (Doc #1)</p>	<ul style="list-style-type: none"> • Erin Weber (CAQH CORE Director) discussed the Next Steps for the CAQH CORE Advanced EOB Advisory Group (AEOB AG): <ul style="list-style-type: none"> ○ <i>CAQH CORE AEOB AG Group Staff:</i> <ul style="list-style-type: none"> - Distribute Straw Poll #1 to participants by Monday, 08/23/21, end of day. - Draft a call summary for today’s Task Group call and make it available on the CAQH CORE Participant Dashboard for participant review. - Analyze the results of Straw Poll #1 in preparation for AEOB AG Call #1 on Wednesday, 09/08/21. ○ <i>EBTG Participating Organizations:</i> <ul style="list-style-type: none"> - Complete Task Group Feedback Form by Monday, 08/30/21, end of day. - Participate in the next CAQH CORE AEOB AG call on Wednesday, 09/08/21 from 2:00-3:30 PM ET. • Summary of AEOB AG Discussion: <ul style="list-style-type: none"> ○ No questions or comments were raised by AEOB AG participants. 	<p><u>Action required:</u> <i>Agreed to Next Steps.</i></p>

Call Documentation
Doc 1: EBTG Call 3 Slide Deck 06.23.21.pdf

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CAQH CORE Contact Information

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Advanced EOB Advisory Group (AEOB AG) Call #1 Attendance

Organization	Last Name	First Name	Attended
Aetna	Morgan	Heather	
Aetna	Neves	Amy	
Aetna	Parthemore	Kellene	X
Aetna	Stine	Merri-Lee	X
American Hospital Association (AHA)	Cunningham	Terrence	X
American Medical Association (AMA)	McComas	Heather	
American Medical Association (AMA)	Reese	Molly	
Anthem Inc.	Abernathy	Jen	
Anthem Inc.	Kutz	Meg	X
Anthem Inc.	Munich	Scott	
ASC X12	Barry	Michelle	X
athenahealth	Aziz	Tasaduk	X
athenahealth	Rezendes	Julie	X
athenahealth	Sampathkumar	Vijayaganesh	X
Availity, LLC	Hutson	Krisi	X
Availity, LLC	Mort	Tom	X
Blue Cross Blue Shield Association	Undine	Sam	X
Blue Cross Blue Shield of Michigan	McNeilly	Ann	X
Blue Cross Blue Shield of Michigan	Monarch	Cindy	X
Blue Cross Blue Shield of Tennessee	Langford	Susan	X
Blue Cross Blue Shield of Tennessee	Poteet	Brian	X
Centers for Medicare and Medicaid Services (CMS)	Doo	Lorraine	X

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Organization	Last Name	First Name	Attended
Change Healthcare	Denison	Mike	X
Change Healthcare	McCachern	Deb	X
CIGNA	Soccorso	Megan	
CMS	Kosko	Shari	X
Cognizant	Dahl	Nicholas	X
Cognizant	Patel	Hardik	X
Cognizant	Rachamadugu	Sree Kamakshi Devi	
Cognizant	Sprague	Dawn	X
Cognizant	Vanover	Bettina	
Cognizant	Wijtyk	Pat	X
Edifecs	Boincean	Cristina	X
Epic	Lucyk	Alex	X
Experian	Johnson	Roger	X
Experian	Wiens	Dan	X
Harvard Pilgrim Health Care	Kilrain	Katherine	X
Healthedge Software Inc	Desai	Parag	X
Healthedge Software Inc	Hanna	Douglas	X
Healthedge Software Inc	Ravindran	Uma	X
Kaiser Permanente	Gonzalez	Maria	X
Mettle	Combs-Dyer	Melanie	X
MGMA	Voytal	Drew	X
NantHealth	Zanetti	Dennis	X
New Mexico Cancer Center	Bateman	Tonia	
New Mexico Cancer Center	McAneny	Barbara	X
NextGen Healthcare Information Systems, Inc.	Schlichtig	Sue	X
NextGen Healthcare Information Systems, Inc.	Team	Nancy	X
Ohio Health	Gabel	Randy	X
OneHealthPort	Campbell	Bill	X
OptumInsight	Michaelsen	Linda	X

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Organization	Last Name	First Name	Attended
OptumInsight	Rose	Tara	X
PaySpan	Balose	John	X
PaySpan	Pinataro	Robert	
The SSI Group, Inc.	Mistkawi	David	X
TriZetto Corporation, A Cognizant Company	Duchek	Dawn	
TriZetto Corporation, A Cognizant Company	Johnson	A J	X
Tufts Health Plan	Liu	LiLi	
Tufts Health Plan	Waickman	Nicole	X
WEDI	Eisenstock	Jay	X
Work Group for Electronic Data Interchange (WEDI)	Tennant	Robert	X