

**CAQH Committee on Operating Rules for Information Exchange (CORE)
Eligibility & Benefits Task Group (EBTG)
Call #1 Summary: Wednesday, April 28, 2021, 2:00-3:30 pm ET Conference Call**

This document contains:

- Agenda items and key discussion points.
- Decisions and actions to be taken.
- Next steps.
- Call attendance.

<i>Agenda Item</i>	<i>Key Discussion Points</i>	<i>Decisions and Actions</i>
1. Antitrust Guidelines	<ul style="list-style-type: none"> • Bob Bowman (CAQH CORE Director) opened the call and reviewed the Antitrust Guidelines, noting that they are published on the CAQH CORE Calendar along with the meeting materials. • Bob Bowman (CAQH CORE Director) introduced CAQH CORE staff supporting the Task Group and the Co-chairs, Donna Campbell (Health Care Service Corps), Nora Iluri (athenahealth), Megan Soccorso (Cigna), and Molly Reese (AMA). 	<i>Discussion</i>
2. Roll Call and Administrative Items	<ul style="list-style-type: none"> • Bob Bowman (CAQH CORE Director) reviewed the call documents: <ul style="list-style-type: none"> ○ Doc #1: EBTG Call 1 Slide Deck 04.28.21. • Bob Bowman (CAQH CORE Director) reviewed the focus of the call, which was to: <ul style="list-style-type: none"> ○ Level set. ○ Review CAQH CORE Eligibility & Benefits Data Content Operating Rule. ○ Review Eligibility & Benefits Opportunity Area Survey Results. ○ Discuss Next Steps. • Taha Anjarwalla (CAQH CORE Senior Manager) facilitated roll call. [See call participant roster at the end of this meeting summary to view call attendees and affiliated organizations]. • Summary of EBTG Discussion: <ul style="list-style-type: none"> ○ No questions or comments were raised by the EBTG participants. 	<i>Discussion</i>
3. Level Set (Doc #1)	<ul style="list-style-type: none"> • Megan Soccorso (Cigna) provided a summary of the Level Set. • Summary of EBTG Discussion: <ul style="list-style-type: none"> ○ No questions or comments were raised by the EBTG participants. 	<i>Discussion</i>
4. Review CAQH CORE Eligibility & Benefits Data Content Operating Rule (Doc #1)	<ul style="list-style-type: none"> • Bob Bowman (CAQH CORE Director) and Taha Anjarwalla (CAQH CORE Senior Manager) provided an overview of the CAQH CORE Eligibility & Benefits Data Content Operating Rule. • Summary of EBTG Discussion: <ul style="list-style-type: none"> ○ Ada Sanchez (CMS) asked for if the prior authorization and certification opportunity area was related to the certification of the prior authorization or the transaction since they have a 278 that handles that 	<i>Discussion</i>

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	<p>type of request. Bob Bowman (CAQH CORE Director) clarified that it is the transaction and specified that it is the functionality base of the 271 response transaction that informs the provider that a specific STC code requires prior authorization.</p> <ul style="list-style-type: none"> ○ Ada Sanchez (CMS) asked if the 271 would be used to share information in a potential rule for patient data sharing. Bob Bowman (CAQH CORE Director) added that the data within 271 response transaction could be leveraged for many functionalities, including patient data sharing, but leaves it up to the Task Group to discuss options. 	
<p>5. Review Eligibility & Benefits Opportunity Area Survey Results (Doc #1)</p>	<ul style="list-style-type: none"> • Donna Campbell (Health Care Service Corps) provided an overview of the opportunity area survey and reviewed the results from Telemedicine and STC Codes opportunity areas. • Summary of EBTG Discussion: <ul style="list-style-type: none"> ○ A participant noted that STC 88 is a current code and Bob Bowman (CAQH CORE Director) seconded this and explained that 88 Pharmacy is part of the current set but considered discretionary and that it could be added to the list of supported codes with this rule update. • Molly Reese (AMA) reviewed the results from Tiered Benefits, Procedure/Diagnosis Codes, and Remaining Coverage Benefit opportunity areas. • Summary of EBTG Discussion: <ul style="list-style-type: none"> ○ No questions or comments were raised by the EBTG participants. • Nora Iluri (athenahealth) reviewed the results from the Patient Data Sharing, Dental, and Prior Authorization opportunity areas. • Summary of EBTG Discussion: <ul style="list-style-type: none"> ○ No questions or comments were raised by the EBTG participants. 	
<p>6. Next Steps (Doc #1)</p>	<ul style="list-style-type: none"> • Megan Soccorso (Cigna) discussed the Next Steps for the CAQH CORE Eligibility & Benefits Task Group (EBTG): <ul style="list-style-type: none"> ○ <i>CAQH CORE Eligibility & Benefits Task Group Co-Chairs & Staff:</i> <ul style="list-style-type: none"> - Distribute Task Group Feedback Form to participants by Monday, 05/03/21, end of day. - Draft a call summary for today's Task Group call and make it available on the CAQH CORE Participant Dashboard for participant review. - Analyze the results of the Task Group Feedback Form in preparation for EBTG Call #2 on Thursday, 05/26/21. ○ <i>EBTG Participating Organizations:</i> <ul style="list-style-type: none"> - Complete Task Group Feedback Form by Monday, 05/17/21, end of day. - Participate in the next CAQH CORE EBTG call on Wednesday, 05/26/21 from 2:00-3:30 PM ET. 	<p>Action required: <i>Agreed to Next Steps.</i></p>

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Call Documentation
Doc 1: EBTG Call 1 Slide Deck 04.28.21.pdf

CAQH CORE Contact Information

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Eligibility & Benefits Task Group (EBTG) Call #1 Attendance

Organization	Last Name	First Name	Attended
Aetna	Senato	Nancy	X
Aetna	Stine	Merri-Lee	X
American Hospital Association (AHA)	Cunningham	Terrence	X
American Medical Association (AMA)	Lefebvre	Celine	
American Medical Association (AMA)	McComas	Heather	
American Medical Association (AMA)	Otten	Robert	
American Medical Association (AMA)	Reese	Molly	X
American Medical Association (AMA)	Scheid	Tyler	X
Ameritas	Pinzon	Michelle	X
Ameritas	Steece	Kristina	X
Anthem Inc.	Gwinn	Kena	
Athenahealth	Iluri	Nora	X
Availity, Inc.	Silva	Steffi	

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Blue Cross and Blue Shield Association (BCBSA)	Kocher	Gail	X
Blue Cross Blue Shield of Michigan	Monarch	Cindy	
Blue Cross Blue Shield of Michigan	Talwar	Shweta	
Blue Cross Blue Shield of Michigan	Turney	Amy	
Blue Cross Blue Shield of North Carolina	Tummala	Sudheer	X
Blue Cross Blue Shield of Tennessee	Langford	Susan	X
Blue Cross Blue Shield of Tennessee	Poteet	Brian	X
Centene	Siddanati	Mahesh	X
Centers for Medicare and Medicaid Services (CMS)	Haywood	Camille	X
Centers for Medicare and Medicaid Services (CMS)	Sanchez	Ada	X
Centers for Medicare and Medicaid Services (CMS)	Singh	Rupinder	X
Change Healthcare	Anderson	Kathy	
Change Healthcare	Casteel	Colton	
Change Healthcare	Denison	Mike	X
Change Healthcare	Lamb	Karen	
Change Healthcare	McCachern	Deborah	X
Change Healthcare	Thompson	Terry	
Change Healthcare	Wilhelm	Chuck	
Change Healthcare	Wroblewski	Maciej	
CIGNA	Soccorso	Megan	X
CMS	Collins	Diane	X
CSRA	Nair	Shilesh	X
Edifecs	Rata	Sergiu	X
Epic	Donaldson	Nate	
Harvard Pilgram	Churchill	Billie	
Harvard Pilgram	Farr	Sarah	
Harvard Pilgram	Starkey	Rhonda	X
Health Care Service Corp	Campbell	Donna	X
HealthEdge	Brown	Maggie	X
HMS	Hostetler	Michael	X

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HMS	Singh	Ron	
HMS	Wilcox	Beth	X
HMS	Woodford	Jason	X
Humana	Jamison	Sandra	
Kaiser Permanente	Clark	Steve	X
Mayo Clinic	Venhuizen	BJ	
Medical Mutual of Ohio, Inc.	Oby	Jean	
Medical Mutual of Ohio, Inc.	O'Neal	Jameelah	
MGMA	Voytal	Drew	
National Council for Prescription Drug Programs (NCPDP)	Weiker	Margaret	X
NextGen Healthcare Information Systems, Inc.	Lopez	Jackie	
OneHealthPort	Campbell	William	X
Tata Consulting Services	Robinson	Althea	X
The SSI Group, Inc.	Tillman	Tracey	
TriZetto Corporation, A Cognizant Company	Couch	Danielle	
United States Department of Veterans Affairs	Knapp	Katherine	X
United States Department of Veterans Affairs	Shah	Pranav	
Unitedhealthcare	Kalluri	Kiran	X
Verata	Backhaus	Brent	X
WEDI	Tennant	Robert	
Wells Fargo	Birgenheier	Jason	X