

**CAQH Committee on Operating Rules for Information Exchange (CORE)
Phase IV Response Time Task Group (PIV TG)
Call #2: Wednesday, June 12, 2019, 2:30-4:00 pm ET Conference Call**

Call Summary for Phase IV Response Time Task Group (PIV TG) Call #1 – 05/15/19

Co-chairs:

**Randy Gabel, *OhioHealth*
Rhonda Starkey, *Harvard Pilgrim Health Care***

This document contains:

- Agenda items and key discussion points.
- Decisions and actions to be taken.
- Next steps.
- Call attendance.

<i>Agenda Item</i>	<i>Key Discussion Points</i>	<i>Decisions and Actions</i>
1. Antitrust Guidelines	<ul style="list-style-type: none"> • Erin Weber (CAQH CORE Director) opened the call and introduced Randy Gabel (OhioHealth) and Rhonda Starkey (Harvard Pilgrim Health Care) as CAQH CORE Phase IV Response Time Task Group (PIV TG) Co-chairs. • Erin Weber (CAQH CORE Director) reviewed the Antitrust Guidelines, noting that they are published on the CAQH CORE Calendar along with the meeting materials. 	<i>Discussion</i>
2. Roll Call and Administrative Items	<ul style="list-style-type: none"> • Erin Weber (CAQH CORE Director) reviewed the two call documents: <ul style="list-style-type: none"> ○ Doc #1: Phase IV TG Call #1 Deck 05.15.19 ○ Doc #2: Phase IV TG Impact Assessment Workbook 05.15.19 • Erin Weber (CAQH CORE Director) called roll. [See call participant roster at the end of this meeting summary to view call attendees and affiliated organizations]. • Erin Weber (CAQH CORE Director) reviewed the focus of the call, which was to: <ul style="list-style-type: none"> ○ Provide Background & CAQH CORE Role in Prior Authorization. ○ Discuss the Proposed Updates to the Phase IV CAQH CORE 278 Infrastructure Rule. ○ Review Phase IV Task Group Roles & Responsibilities. ○ Discuss Next Steps, including the Impact Assessment Workbook. 	<i>Discussion</i>
3. Background & CAQH CORE Role in Prior Authorization (Slides 3-8).	<ul style="list-style-type: none"> • Rhonda Starkey (Harvard Pilgrim Health Care), provided background on prior authorization and CAQH CORE's role in prior authorization efforts. • Rhonda Starkey (Harvard Pilgrim Health Care) reviewed the CAQH CORE vision for prior authorization process improvement, efforts to address pain points in the PA process and the CAQH CORE prior authorization roadmap. • Summary of Phase IV Task Group Discussion: <ul style="list-style-type: none"> ○ No questions or comments were raised by the PIV TG. 	<i>Discussion</i>
4. Phase IV CAQH CORE 278 Infrastructure Rule: Proposed Updates	<ul style="list-style-type: none"> • Lina Gebremariam (CAQH CORE Manager) provided an overview of the existing Phase IV CAQH CORE 278 Infrastructure Rule. 	<i>Discussion</i>

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(Slides 9-18).	<ul style="list-style-type: none"> • Lina Gebremariam (CAQH CORE Manager) discussed the proposed updates to the Phase IV 278 Infrastructure Rule and how CAQH CORE arrived at the need to evaluate opportunities to strengthen the existing rule requirements. • Lina Gebremariam (CAQH CORE Manager) reviewed the proposed scope of the potential Draft Phase IV Response Time Requirements and reminded participants that scoping the applicability of the proposed adjustments and new requirements is a critical part of the Task Group’s responsibility. • Summary of Phase IV Task Group Discussion: <ul style="list-style-type: none"> ○ No questions or comments were raised by the PIV TG. 	
5. Phase IV Task Group Roles & Responsibilities (Slides 19-21).	<ul style="list-style-type: none"> • Randy Gabel (OhioHealth) reviewed the Phase IV Task Group roles and responsibilities and the timeline for the Phase IV Requirement Enhancements, which stated organizations should: <ul style="list-style-type: none"> ▪ Read Phase IV CAQH CORE 452 Health Care Services Review – Request for Review and Response (278) Infrastructure Rule v4.0.0 to become familiar with foundational prior authorization rule. ▪ Optional: Read other CAQH CORE Phase I, II, III, IV and V Operating Rules. ▪ Encourage colleagues with subject matter expertise and/or topical interest to join the PIV Task Group. ▪ Remind SMEs to report back to executive sponsors with updates on Task Group efforts. • Summary of Phase IV Task Group Discussion: <ul style="list-style-type: none"> ○ Chuck Ververka (Michigan Department of Community Health) expressed concern about the workbook deadline of Friday, May 29th and asked CAQH CORE Staff to consider extending the deadline as well as to confirm that this is the correct date. ○ Erin Weber (CAQH CORE Director) confirmed that Friday, May 29th is the current deadline for the workbook and asked Task Group Participants to let CAQH CORE Staff know if after reviewing the workbook, they think that they’d need additional time for completion. Erin noted that CAQH CORE would be happy to give participants an extension, if needed. ○ Gail Kocher (BCBSA) agreed that more time would be needed and raised the point that WEDI is next week and the following weekend is a holiday. ○ Diana Fuller and Lori Hinkle (Michigan Department of Community Health) echoed these concerns and stated that they would need an extension past the 29th of May. As they will need to work with many departments to fully complete the workbook. ○ Erin Weber (CAQH CORE Director) reiterated that CAQH CORE Staff will look at the timeline and evaluate what adjustments can be made to give participants an extension on the workbook deadline. 	<i>Discussion</i>
6. PIV Task Group Next Steps: Impact Assessment Workbook (Slides 22-24)	<ul style="list-style-type: none"> • Lina Gebremariam (CAQH CORE Manager) reviewed the potential response time requirement considerations and next steps. • Lina Gebremariam (CAQH CORE Manager) provided instructions, guidelines and a tentative due date for the impact assessment workbook. • Summary of Phase IV Task Group Discussion: <ul style="list-style-type: none"> ○ No questions or comments were raised by the PIV TG; next steps were confirmed. 	<u>Actions/Responsibilities:</u> <ul style="list-style-type: none"> • Agreed to next steps

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Call Documentation

Doc 1: Phase IV TG Call #1 Deck 05.15.19.pdf

Doc 2: Phase IV TG Impact Assessment Workbook 05.15.19.xlsx

CAQH CORE Contact Information

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Phase IV Response Time Task Group Call #1 Attendance

CAQH CORE Participating Organization	Last Name	First Name	Attendance
Accenture	Anderson	Lisa	
Accenture	Marker	Todd	
Aetna	Bellefeuille	Bruce	
Aetna	Egebergh	Heidi	
Aetna	Bakos	Janice	
American Medical Association (AMA)	Scheid	Tyler	X
American Medical Association (AMA)	McComas	Heather	X
American Medical Association (AMA)	Otten	Robert	
Ameritas	Ninneman	Kyle	
Anthem	Cioff	Chris	
Anthem	Gwinn	Kena	X
Anthem	Reddick	Ryan	
athenahealth	Prichard	Emily	X
athenahealth	Holtschlag	Joe	
athenahealth	Pooler	Nikki	X
Blue Cross Blue Shield Association (BCBSA)	Kocher	Gail	X
Blue Cross Blue Shield Association (BCBSA)	Cullen	Rich	
Blue Cross Blue Shield of Michigan	Turney	Amy	
Blue Cross Blue Shield of Michigan	McNeilly	Ann	
Blue Cross Blue Shield of Michigan	Larson	Carol	
Blue Cross Blue Shield of Michigan	Monarch	Cindy	
Blue Cross Blue Shield of Michigan	Long	Susan	
Blue Cross Blue Shield of North Carolina	Hillman	Barry	X
Blue Cross Blue Shield of North Carolina	Maness	Christine	
Blue Cross Blue Shield of North Carolina	Wheatly	James	
Blue Cross Blue Shield of North Carolina	Zarate	Sal	
Blue Cross Blue Shield of North Carolina	Howard	Wanda	
Blue Cross Blue Shield of Tennessee	Poteet	Brian	
Blue Cross Blue Shield of Tennessee	Langford	Susan	X
CMS	Green	Denesecia	
CMS	Calvert	Emily	
CMS	Keyes	Katrina	X
CMS	Combs-Dyer	Melanie	
Change Healthcare	McCachern	Deb	X
Change Healthcare	Denison	Mike	
CIGNA	Maisano	Marci	
CIGNA	Soccorso	Megan	X
Harvard Pilgrim Health Care	Starkey	Rhonda	X
Health Care Service Corp	Harley	Melanie	
Health Care Service Corp	Washburn	Racheal	
HFMS	Koopman	Chris	
Humana	Zutterman	Michelle	
ioHealth	Marlow	Kristian	X
Marshfield Clinic	Weik	Kari	X
Marshfield Clinic	Foemmel	Sara	
MGMA	Tennant	Robert	
Medical Mutual of Ohio	Headland	Carla	X
Medical Mutual of Ohio	Conklin	Deborah	
Michigan Department of Community Health	Veverka	Chuck	X

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Michigan Department of Community Health	Fuller	Diana	X
Michigan Department of Community Health	Hinkle	Lori	X
Montefiore Medical Center	Wasp	Eric	X
Montefiore Medical Center	Kaufhold	Cynthia	
Montefiore Medical Center	Kelly-Manza	Sandra	
Montefiore Medical Center	Siena	Giuseppe	
NextGen Healthcare Information Systems	Hurgeton	George	
OhioHealth	Stratton	LeAnne	X
OhioHealth	Gabel	Randy	X
Premera Blue Cross Blue Shield	McJannet	Kate	
Unitedhealthcare	Reigel	Jordan	
URAC	Merrick	Donna	
URAC	Adams	Robin	X