

**CAQH Committee on Operating Rules for Information Exchange (CORE)
Connectivity & Security Work Group (CSWG)
Call #2 Summary: Wednesday, April 1, 2020, 2:00-3:30 pm ET Conference Call**

This document contains:

- Agenda items and key discussion points.
- Decisions and actions to be taken.
- Next steps.
- Call attendance.

<i>Agenda Item</i>	<i>Key Discussion Points</i>	<i>Decisions and Actions</i>
1. Antitrust Guidelines	<ul style="list-style-type: none"> • Patrick Murta (Humana) opened the call and introduced Megan Soccorso (CIGNA) and Michael Privat (Availity) as CSWG co-chairs and speakers on the call. • Patrick Murta (Humana) reviewed the Antitrust Guidelines, noting that they are published on the CAQH CORE Calendar along with the meeting materials. 	<i>Discussion</i>
2. Roll Call and Administrative Items	<ul style="list-style-type: none"> • Patrick Murta (Humana) reviewed the call documents for the call: <ul style="list-style-type: none"> ○ Doc #1: Agenda CSWG Call 2 04.01.20.pdf ○ Doc #2: Call Summary CSWG Call 1 02.26.20.pdf ○ Doc #3: CSWG Feedback Form 1 Results 04.01.20 • Emily TenEyck (CAQH CORE Senior Associate) called roll. [See call participant roster at the end of this meeting summary to view call attendees and affiliated organizations]. 	<i>Discussion</i>
3. Summary of 02/26/20 Connectivity & Security Work Group (CSWG) Call #1 (Doc #2)	<ul style="list-style-type: none"> • Emily TenEyck (CAQH CORE Senior Associate) reviewed the focus of the CSWG Call 1: <ul style="list-style-type: none"> ○ Provided level set for the Work Group. ○ Reviewed the background and key components of CORE Connectivity. ○ Discussed the approach and goal for updating the CAQH CORE Connectivity Rule. ○ Reviewed CSWG next steps. 	Action Required <ul style="list-style-type: none"> • Approved 02/26/20 Call Summary (Doc #2). • Motion to approve by Megan Soccorso (CIGNA). Seconded by Michael Privat, (Availity).
4. CSWG Feedback Form #1 Overview (Doc #3). (Pages 1-5)	<ul style="list-style-type: none"> • Michael Privat (Availity) reviewed the format of CSWG Feedback Form #1 and associated six opportunity areas the work group provided feedback on: <ul style="list-style-type: none"> ○ Opportunity Area #1: Potential Updates to CAQH CORE Connectivity Safe Harbor Requirements ○ Opportunity Area #2: Single, Uniform CAQH CORE Connectivity Rule ○ Opportunity Area #3: Potential Updates to CAQH CORE Connectivity Transport Security Requirements ○ Opportunity Area #4: Potential Updates to CAQH CORE Connectivity Submitter Authentication Requirements ○ Opportunity Area #5: Potential Updates to CAQH CORE Connectivity Message Interactions Requirements ○ Opportunity Area #6: Potential Updates to CAQH CORE Connectivity API/Web Services Requirements • Summary of CSWG Discussion: <ul style="list-style-type: none"> ○ N/A 	<i>Discussion</i>

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<p>5. Review CSWG Feedback Form Results #1: CAQH CORE Connectivity Rule Update Opportunity Areas (Doc #3). (Pages 6-19).</p>	<ul style="list-style-type: none"> • Megan Soccorso (CIGNA) reviewed the Summary of CSWG Feedback Form Comments Received (page #6). • Bob Bowman (CORE, Director) discussed point of clarification and substantive comments received for Opportunity Area #1: Potential Updates to CAQH CORE Connectivity Safe Harbor Requirements & Opportunity Area #2: Single, Uniform CAQH CORE Connectivity Rule • CSWG Discussion on Opportunity Area #1 Comments: <ul style="list-style-type: none"> ○ Heather McComas (AMA) expressed that she understood the goal of achieving one connectivity rule but asked for further clarification on the concept of tiering and having different transactions with use cases while also having uniformity. ○ Bob Bowman (CAQH CORE Director) responded that the work group is going to help define what a tiered approach looks like for the update. He explained that what we do know at this point is that between Phase II and Phase IV there are differences and these differences have caused a problem with interoperability for different HIPAA transactions. He further clarified that moving forward, we'd like to have on uniform approach for all the HIPAA mandated transactions. We'd also like to look toward the future and determine if there are similar requirements that could be implemented for REST pertaining to connectivity, authentication and security. ○ Patrick Murta (Humana) stated that the word 'tiered' sounds confusing. Tiers represent the model in which the interactions take place, such as SOAP vs. REST in implementing technology. It highlights that these requirements make up a floor and does not impose a ceiling in terms of what can be implemented. ○ Heather McComas (AMA) clarified that it may not be based by transaction, but by the different technologies or modalities and asked if that was right. ○ Bob Bowman (CORE Director) agreed with Heather that modality may be a better description than transaction. ○ Deb McCachern (Change Healthcare) said that she liked that we have a different model for Phase I, II, III, IV, and on; you could choose to have a different connectivity for each. ○ Bob Bowman (CORE Director) explained that the initial approach is to ensure that all HIPAA mandated transactions and potentially X12 transactions, including the 277CA and 999, have a set of rules around the conduct of those transactions and potentially have other requirements if you are using REST or FHIR. • CSWG Discussion on Opportunity Area #2 Comments: <ul style="list-style-type: none"> ○ Heather McComas (AMA) expressed support for hearing that 86% system availability is too low and that it may be addressed in another CAQH CORE Work Group down the road. She reminded the group that since system availability is something that applies to all transactions, it should be addressed with a uniform approach. She further clarified that it would be difficult to have different infrastructure rules because there will be differences in transactions. Therefore, she stated that it seems system availability would sit in connectivity and be uniform across 	<p><i>Discussion</i></p>

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	<p>transactions.</p> <ul style="list-style-type: none"> ○ Bob Bowman (CORE Director) agreed that system availability should be uniform across the transactions and reiterated that a future Infrastructure Work Group would look into updating the system availability requirements. ● Taha Anjarwalla (CAQH CORE Senior Manager) reviewed point of clarification and substantive comments pertaining to Opportunity Area #3: Potential Updates to CAQH CORE Connectivity Transport Security Requirements and Opportunity Area #4: Potential Updates to CAQH CORE Connectivity Submitter Authentication Requirements. ● CSWG Discussion on Opportunity Area #3 Comments: <ul style="list-style-type: none"> ○ Mike Denison (Change Healthcare) asked what the maintenance process will be after the adoption of the latest TLS version. He stressed that since technology will continue to evolve, it may be better not to specify a version. ○ Taha Anjarwalla (CAQH CORE Senior Manager) indicated that the maintenance process will be up to the work group to define, but that a maintenance process would be implemented as part of the rule update. ○ Deb McCachern (Change Healthcare) said that maintenance could look like what is done for the CORE Code Combinations Maintenance. She further explained that there could be a white list of things that are acceptable. She also said there this could be valuable in quickly addressing security problems so those versions could easily be deprecated. ○ Taha Anjarwalla (CAQH CORE Senior Manager) agreed with Deb's idea of an approved list and scheduled maintenance and noted that we can propose options to the work group in terms of timing for the maintenance. ● CSWG Discussion on Opportunity Area #4 Comments <ul style="list-style-type: none"> ○ N/A. ● Emily TenEyck (CAQH CORE Senior Associate) reviewed point of clarification and substantive comments pertaining to Opportunity Area #5: Potential Updates to CAQH CORE Connectivity Message Interaction Requirements and Opportunity Area #6: Potential Updates to CAQH CORE Connectivity API/Web Services. ● CSWG Discussion on Opportunity Area #5 Comments <ul style="list-style-type: none"> ○ N/A. ● CSWG Discussion on Opportunity Area #6 Comments <ul style="list-style-type: none"> ○ N/A. 	
5. Next Steps (Doc #3)	<ul style="list-style-type: none"> ● Emily TenEyck (CAQH CORE Senior Associate) handed call to Patrick Murta (Humana) to discuss next steps. ● Patrick Murta (Humana) adjourned the call. 	<i>Discussion</i>

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Call Documentation

Doc 1: Agenda CSWG Call 2 04.01.20.pdf
Doc 2: Call Summary CSWG Call 1 02.26.20.pdf
Doc 3: CSWG Feedback Form 1 Results 04.01.20.pdf

CAQH CORE Contact Information

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**CAQH Committee on Operating Rules for Information Exchange (CORE)
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Call #1 Summary: Wednesday, April 1, 2020, 2:00-4:00 pm ET Conference Call**

CSWG Call #2 Attendance

Organization	Last Name	First Name	Attendance
Aetna	Klein	Roy	X
Aetna	Neves	Amy	
Allscripts Payerpath	Davis	Beth	X
Allscripts Payerpath	Grindstaff	Eric	
Allscripts Payerpath	Knize	Don	
AMA	Lefebvre	Celine	X
AMA	Malavey	Molly	X
AMA	McComas	Heather	X
AMA	Otten	Rob	
AMA	Scheid	Tyler	
Availity	Barry	Cara	
Availity	Creavin	Damien	
Availity	Privat	Michael	X
BlueCross BlueShield of Michigan	Kotapati	Aparna	
BlueCross BlueShield of Michigan	Kavalakuntla	Subbarami	
BlueCross BlueShield of Michigan	McNeilly	Ann	
BlueCross BlueShield of Michigan	Williams	Angela	
BlueCross BlueShield of Tennessee	Langford	Susan	X
Change Healthcare	Denison	Mike	X
Change Healthcare	Griswold	David	X
Change Healthcare	McCachern	Deb	X
Change Healthcare	Williams	Angela	
CIGNA	Soccorso	Megan	X

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Organization	Last Name	First Name	Attendance
CMS	Cabral	Michael	
CMS	Johnson	Laaron	
CMS	Herring	Geanelle	
CMS	Kalwa	Daniel	
CMS	Klischer	Matthew	X
CMS	Singh	Rupinder	
CMS	Wheeler	Gladys	
CMS	Williams	Shannon	X
Cognizant	Ducheck	Dawn	
Cognizant	Wijtyk	Pat	
DST Health Solutions	Gandolfi	Gary	X
HCSC / BlueCross Blue Shield of Illinois	Campbell	Donna	
Highmark	Hetherington	LuAnn	X
Highmark	Sweigart	Robert	X
Humana	Murta	Patrick	X
Humana	Eaker	Erik	
Humana	Hardison	Jackie	
Humana	Kannan	Ramu	
Humana	Kinnison	Jeffrey	
Humana	Konduru	Phani	
IRIS Health Solutions	Handspicker	Brian	X
Jopari Solutions	Wilson	Sherry	
Kaiser Permanente	Gandara	Darlene	
Medical Mutual of Ohio	Conklin	Deborah	X

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Organization	Last Name	First Name	Attendance
MITA	Walsh	Dave	
NEHEN	Delano	David	X
NEHEN	Virgona	John	X
Security Health Plan	DeGoede	Melissa	X
Security Health Plan	Foemmel	Sara	
Security Health Plan	Todd	Preston	
Virginia Mason Medical Center	Spohnholtz	Michael	
WEDI	Stellar	Charles	X
Wells Fargo	Birgenheier	Jason	X
Wells Fargo	Stanley	Blake	X
X12	Barry	Michelle	
X12	Sheppard	Cathy	