

**CAQH Committee on Operating Rules for Information Exchange (CORE)
Code Combinations Task Group
Tuesday, December 1, 2020, 3:00 – 4:30 pm ET Conference Call
Dial-In: 1 (510) 365-3231; Participant Code: 889-465-115#**

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Agenda

**Co-Chairs: Shannon Baber, *UW Medicine*, Nathan Fisk, *Change Healthcare*
Lynn Franco, *UnitedHealth Group*, and Heather Morgan, *Aetna***

Time	Agenda Item	Discussion Item or Action Required				
3:00	1. Antitrust Guidelines	<i>Discussion</i>				
3:02	2. Roll Call and Administrative Items <ul style="list-style-type: none"> • Roll call • Focus of today's call: <ul style="list-style-type: none"> ○ Complete housekeeping items ○ Goal: Publish CORE Code Combinations v3.6.3 February 2021 by 02/01/20 including Compliance-based Adjustments in response to November 2020 ISP ○ Review results of Initial Straw Poll and: <ul style="list-style-type: none"> • Adjudicate recommendations to add 11 code combinations that received high support for addition ($\geq 65\%$) • Agree to conduct Follow-up Straw Poll that includes "write-in" RARCs and any code combination adjustments the Task Group agrees to re-poll ○ Next steps for Task Group 	<i>Discussion</i>				
	<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="background-color: #800080; color: white;">In Scope</th> <th style="background-color: #800080; color: white;">Out of Scope</th> </tr> </thead> <tbody> <tr> <td> <ul style="list-style-type: none"> • Results of the Task Group November 2020 Initial Straw Poll • Agreement on how to adjudicate code combination adjustments included on the CBR Initial Straw Poll • Items to be included in the Follow-up Straw Poll </td> <td> <ul style="list-style-type: none"> • Processes external to the CAQH CORE Code Combination Maintenance Process • Previously completed CBRs and MBR • Potential amendments to the CAQH CORE Code Combinations Task Group Policies and Procedures </td> </tr> </tbody> </table>	In Scope	Out of Scope	<ul style="list-style-type: none"> • Results of the Task Group November 2020 Initial Straw Poll • Agreement on how to adjudicate code combination adjustments included on the CBR Initial Straw Poll • Items to be included in the Follow-up Straw Poll 	<ul style="list-style-type: none"> • Processes external to the CAQH CORE Code Combination Maintenance Process • Previously completed CBRs and MBR • Potential amendments to the CAQH CORE Code Combinations Task Group Policies and Procedures 	
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3:05	3. Summary 09/01/20 Task Group Call (Doc #2) <ul style="list-style-type: none"> • Reviewed results of July 2020 Straw Poll #3 and the 2020 Policies & Procedures Submission Form • Summary of results: <ul style="list-style-type: none"> ○ CARC 16/RARC N832 code combination received high support ($\geq 65\%$) while the CARC 18/RARC N832 code combination received low support ($\leq 50\%$). ○ Task group members agreed to add the code combination with high support and not add the code combination with low support. 	<u>Action Required</u> <ul style="list-style-type: none"> • Approve 09/01/20 call summary 				
3:15	4. Background & Potential Impact: <i>Task Group Follow-up Straw Poll on Potential Compliance-based Adjustments to the October 2020 CORE Code Combinations</i> (Doc #3, Sections 1 - 3)	<i>Discussion</i>				
3:25	5. Initial Straw Poll Results: <i>Potential Compliance-based Adjustments for CARCs Added to Published List</i> (Doc #3, Section 4)	<u>Action Required</u> <ul style="list-style-type: none"> • Agree to add 10 code combinations with high support 				
3:35	6. Initial Straw Poll Results: <i>Potential Compliance-based Adjustments for RARCs Added to Published List</i> (Doc #3, Section 5)	<u>Action Required</u> <ul style="list-style-type: none"> • Agree to add 1 code combination with high support 				

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3:45	7. Next Steps for Task Group <ul style="list-style-type: none"> • CAQH CORE Code Combinations Task Group Call Schedule: (See pg. 5 for details) <ul style="list-style-type: none"> • Tuesday, 01/12/21 3:00 pm – 4:30 pm ET: TENTATIVE • Tuesday, 01/19/21 3:00 pm – 4:30 pm ET: TENTATIVE 8. CAQH CORE Code Combinations Task Group Participants: <ul style="list-style-type: none"> • Plan to attend upcoming Task Group calls • Submit any rationale for/against code combination adjustments to be included in the November 2020 CBR/MBR Follow-up Straw Poll: <u>12/03/20 – 12/09/20</u> • Complete November 2020 CBR Follow-up Straw Poll: <u>12/14/20 – 01/06/21</u> 9. CAQH CORE Staff & Co-Chairs: <ul style="list-style-type: none"> • Draft a call summary for today's call • Update <i>October 2020 CORE Code Combinations</i> to reflect Task Group-approved Compliance-based Adjustments from today's call • Publish <i>CORE Code Combinations v.3.6.3 February 2021</i> by 02/01/21 • Update Parking Lot as needed 	<u>Action Required</u> Agree to next steps

Call Documents
Doc 1: AgendaCCTG12.01.20.pdf
Doc 2: SummaryCCTG0.02.20.pdf
Doc 3: CBRFSPResults09.01.20.pdf

CAQH Contact Information

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CAQH CORE Code Combinations Task Group Schedule: November 2020 CBR

Date	Objective	Task Group Activity
Monday, 11/09/20 – Wednesday, 11/20/20	Complete <i>Task Group Initial Straw Poll on Potential Compliance-based Adjustments to the CORE Code Combinations October 2020 v3.6.2</i>	Task Group CBR Initial Straw Poll <ul style="list-style-type: none"> · Review draft impact analysis and potential Compliance-based Adjustments · Submit write-in CORE-required CARCs for inclusion on Follow-up Straw Poll
Tuesday, 12/01/20 3-4:30 pm ET	Review CBR Follow-up Straw Poll Results and Agree to Final Compliance-based Adjustments to the <i>CORE Code Combinations October 2020 v3.6.2</i>	Task Group Call #1 <ul style="list-style-type: none"> · Review results of CBR Follow-up Straw Poll · Agree on final Compliance-based Adjustments · Review results of CCTG Policies & Procedures Survey and agree on potential amendments
Thursday, 12/03/20 – Wednesday, 12/09/20	Complete Rationale Submission Period for <i>Task Group Follow-up Straw Poll on Potential Compliance-based Adjustments to the CORE Code Combinations October 2020 v3.6.2</i>	Task Group CBR Follow-up Straw Poll Rationale Submission Period <ul style="list-style-type: none"> · Submit rationale in support/not in support of code combinations to be included in CBR Follow-up Straw Poll · Rationale will be distributed with CBR Follow-up Straw Poll for consideration by respondents
Monday, 12/14/20 – Wednesday, 01/06/21	Complete <i>Task Group Follow-up Straw Poll on Potential Compliance-based Adjustments to the CORE Code Combinations October 2020 v3.6.2</i>	Task Group CBR Follow-up Straw Poll <ul style="list-style-type: none"> · Review submitted rationale addressing CBR Follow-up Straw Poll code combinations · Complete Task Group Follow-up Straw Poll on Potential Compliance-based Adjustments
Tuesday, 01/12/21 3-4:30 pm ET	Review any outstanding CBR Follow-up Straw Poll items and agree to final Compliance-based Adjustments	Task Group Call #2 <ul style="list-style-type: none"> · Review any outstanding items from CBR Follow-up Straw Poll & agree on final adjustments
Tuesday, 01/19/21 3-4:30 pm ET	<i>If needed, review any outstanding CBR Follow-up Straw Poll items and agree to final Compliance-based Adjustments</i>	[TENTATIVE] Task Group Call #3 <ul style="list-style-type: none"> · <i>As needed:</i> Review any outstanding items from CBR Follow-up Straw Poll & agree on final adjustments
Monday, 02/01/21	Publish <i>CORE Code Combinations February 2021 v3.6.3</i>	Publication of Updated <i>CORE Code Combinations</i> <ul style="list-style-type: none"> · Publish updated version of the <i>CORE Code Combinations</i> with Task Group-approved Compliance-based Adjustments

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CAQH CORE Code Combinations Task Group: Resource List

Source: CMS OESS

- [Final Rule](#) – Administrative Simplification: Adoption of Operating Rules for Health Care Electronic Funds Transfers (EFT) and Remittance Advice Transactions

Source: CAQH CORE

- [CAQH CORE 360: Uniform Use of CARCs and RARCs \(835\) Rule](#) (June 2012 v3.0.0)
 - [CORE-required Code Combinations for the CORE-defined Business Scenarios](#)
- All CAQH CORE EFT & ERA Subgroup and Rules Work Group documents related to the development of CAQH CORE Rule 360 including call summaries, analysis documents and Straw Poll/ballot results are available to CORE Participants on the [CAQH Member Calendar](#) (email dwilliams@caqh.org if you do not remember your User ID or Password)

Source: Washington Publishing Company

- [Claim Adjustment Reason Codes List and related FAQs](#)
 - Includes link to the “Online Conference” which includes related documentation (login required)
- [Remittance Advice Remark Codes List and related FAQs](#)
 - Includes link to the “Online Conference” which includes related documentation (login required)

CAQH CORE Code Combinations Task Group Roster

CAQH CORE Participating Organization	First Name	Last Name
Aetna	Heather	Morgan
Aetna	Merri-Lee	Stine
American Hospital Association (AHA)	George	Arges
American Medical Association (AMA)	Celine	Lefebvre
American Medical Association (AMA)	Tyler	Scheid
American Medical Association (AMA)	Terrence	Cunningham
Anthem Inc.	Meg	Kutz
Anthem Inc.	Janice	Klimper
Anthem Inc.	Chris	Cioffi
ASC X12	Lisa S.	Miller
ASC X12	Pat	Wijtyk
athenahealth	Tyler	Curley
athenahealth	Sarah	Tavares
athenahealth	Sean	Galletta
athenahealth	Jenessa	Rossi
Blue Cross and Blue Shield Association (BCBSA)	Matthew	Schuller
Blue Cross and Blue Shield Association (BCBSA)	Gail	Kocher
Blue Cross and Blue Shield Association (BCBSA)	Farrah	Khan
Blue Cross Blue Shield of Michigan	Theresa	Behling
Blue Cross Blue Shield of Michigan	Deanna	Stohl
Blue Cross Blue Shield of Michigan	Cynthia	Monarch
Blue Cross Blue Shield of Michigan	Carol	Larson
Blue Cross Blue Shield of North Carolina	Rhonda	Cheek
Blue Cross Blue Shield of Tennessee	Susan	Langford

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CAQH CORE Participating Organization	First Name	Last Name
Blue Cross Blue Shield of Tennessee	Stephanie	Evans
Blue Cross Blue Shield of Tennessee	Jackie	Bradford
Blue Cross Blue Shield of Tennessee	Don	Petry
Centers for Medicare and Medicaid Services (CMS)	Katrina	Mills
Centers for Medicare and Medicaid Services (CMS)	Carol	Young
Centers for Medicare and Medicaid Services (CMS)	Carla	David
Change Healthcare	Nathan	Fisk
Change Healthcare	Rebecca	Jones
Change Healthcare	Erica	Zendel
Change Healthcare	Debbie	McCachern
CIGNA	Tanya	Desmangles
CIGNA	Shamim	Patel
CIGNA	Megan	Soccorso
CIGNA	Keith	Nist
CIGNA	Emell	Eley
CIGNA	Brenda	Fielder
CIGNA	Angela	McBryar
Cognosante	Dora	Lambert
Conduent	Debra	Strickland
Conduent	Chad	Warmack
Coventry Health Care	Kellene	Parthemore
CSRA	Laura	Caldwell
CSRA	Jacquelyn	Pryor
CSRA	Harvey	Mintz
DST Health Solutions	Mary	Lynam
DXC Technology	Barbara	Licquia
DXC Technology	Laura	Dahlberg
DXC Technology	Jason	Coleman
DXC Technology	Carla	Lee
DXC Technology	Connie	Daniel
EmblemHealth	UdayaShankar	Jothy
EmblemHealth	Sebastin	Savarimuthu
EmblemHealth	Girish	Narayanan
Emory Healthcare	Adam	Townsend
eviCore Healthcare	Michelle	Hatch
eviCore Healthcare	Michael	Zalis
eviCore Healthcare	Matthew	Cunningham
Excellus Blue Cross Blue Shield	Cheri	Hill
Government Employees Health Association, Inc. (GEHA)	Shannon	Flaig
Government Employees Health Association, Inc. (GEHA)	Heather	Downey

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CAQH CORE Participating Organization	First Name	Last Name
Healthcare Business Management Association	Curt	Cvikota
Healthcare Business Management Association	Bill	Finerfrock
Health Care Service Corp	Nancy	Reed
Health Care Service Corp	Celenia	Ramirez
Health Care Service Corp	Durwin	Day
HEALTHeNET	Christopher	Gracon
Highmark, Inc	Sally	Retzko
Highmark, Inc	Karen	Shutt
Humana	Kim	Peters
Kaiser Permanente	Veronica	Sandhoff
Kaiser Permanente	Minil	Mikkili
Kaiser Permanente	Luella M	Guevara
Laboratory Corporation of America	Laurie	Woodrome
Laboratory Corporation of America	Michele	Christopher
MDxHealth	Jay	Creel
Michigan Department of Community Health	Faye	Ruhno
Michigan Department of Community Health	Sally	Perry
Michigan Department of Community Health	Diana	Fuller
Michigan Department of Community Health	Lola	Callihan
Michigan Public Health Institute	Erin	Wise
Michigan Public Health Institute	Melissa	Moorehead
Minnesota Department of Health	David	Haugen
Missouri HealthNet Division	Cherie	Singer
Missouri HealthNet Division	Sara	Oellerich
Montefiore Medical Center	Mike	Quaglioizzi
Montefiore Medical Center	Olivia	Lin
Montefiore Medical Center	Nysia	Torres
Montefiore Medical Center	Noam	Nahary
National Council for Prescription Drug Programs (NCPDP)	Teresa	Strickland
National Council for Prescription Drug Programs (NCPDP)	Margaret	Weiker
National Decision Support Company	Diane	Mardini
NJ Shore (WEDI SNIP NY Affiliate)	Laurie	Burckhardt
OneHealthPort	Bill	Campbell
OneHealthPort	Shannon	Barber
OptumInsight	Tammy	Banks
PNC Bank	Pamela A.	Grosze
PNC Bank	Arlene	Hoelscher
Premera Blue Cross Blue Shield	Pam	Cottrell
Premera Blue Cross Blue Shield	Alex	Dufault
Tesia	Lori	Young

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Tesia	Eric	Kirnbauer
Tesia	Brian	Smith
TIBCO Software, Inc.	Joyce	Petrucci
TrialCard	Michael	Harris
UnitedHealth Group	Angie	Bleibaum
UnitedHealth Group	Vanessa	Gomez
UnitedHealth Group	Tracy	Bowthorpe
UnitedHealth Group	Pamela	Jeroszko
UnitedHealth Group	Lynn	Franco
UnitedHealth Group	Deborah	Smith-Fedon
UnitedHealth Group	April	Matz
United States Department of Veterans Affairs	Mary	Tyra
Virginia Mason Medical Center	Kevin	Chambers
Work Group for Electronic Data Interchange (WEDI)	Charles	Stellar
Work Group for Electronic Data Interchange (WEDI)	Laurie	Burckhardt
ZirMed	Crystal	Ewing