

**CAQH Committee on Operating Rules for Information Exchange (CORE)
CAQH CORE Attachments Advisory Group (AAG)
Call #3 Summary: Tuesday, November 12, 2019, 2:00-3:00 pm ET Conference Call**

Call Summary for Attachments Advisory Group (AAG) Call #3 – 11/12/19

This document contains:

- Agenda items and key discussion points.
- Decisions and actions to be taken.
- Next steps.
- Call attendance.

<i>Agenda Item</i>	<i>Key Discussion Points</i>	<i>Decisions and Actions</i>
1. Antitrust Guidelines	<ul style="list-style-type: none"> • Taha Anjarwalla (CAQH CORE Senior Manager) opened the call and introduced Bob Bowman (CAQH CORE Director) as speakers on the call. • Taha Anjarwalla (CAQH CORE Senior Manager) reviewed the Antitrust Guidelines, noting that they are published on the CAQH CORE Calendar along with the meeting materials. 	<i>Discussion</i>
2. Roll Call and Administrative Items	<ul style="list-style-type: none"> • Taha Anjarwalla (CAQH CORE Senior Manager) reviewed the call document: <ul style="list-style-type: none"> ○ Doc #1: Agenda AAG Call 3 11.12.19 ○ Doc #2: Call Summary AAG Call #2 10.15.19 ○ Doc #3: Feedback Form 2 Results – Draft Opportunity Area List 11.12.19 • Taha Anjarwalla (CAQH CORE Senior Manager) facilitated roll call. [See call participant roster at the end of this meeting summary to view call attendees and affiliated organizations]. • Taha Anjarwalla (CAQH CORE Senior Manager) reviewed the focus of the call, which was to: <ul style="list-style-type: none"> ○ Review the results of the feedback form on the Draft Opportunity Area List. ○ Discuss Next Steps. 	<i>Discussion</i>
3. Summary of 10/15/19 AAG Call (Doc #2).	<ul style="list-style-type: none"> • On the 10/15/19 the AAG: <ul style="list-style-type: none"> ○ Reviewed the results of the feedback form on Evaluation Criteria and Opportunity Area Categories for Attachments. ○ Reviewed an initial list of opportunity areas for potential attachment operating rules. ○ Discussed next steps. 	Actions / Responsibilities: <ul style="list-style-type: none"> • Approved 10/15/19 Call Summary (Doc #2) <ul style="list-style-type: none"> ○ Motioned to approve: <ul style="list-style-type: none"> – Kevin McDermott (AIM Specialty Health) ○ Seconded: <ul style="list-style-type: none"> – Rhonda Starkey (Harvard Pilgrim)
4. Review of Feedback Form Overview (Doc #3).	<ul style="list-style-type: none"> • Bob Bowman (CAQH CORE Director) provided an overview of the feedback form. • Summary of AAG Discussion regarding Evaluation Criteria: <ul style="list-style-type: none"> ○ Advisory Group participant asked if there was a breakdown of responses by stakeholder type. ○ Bob Bowman (CAQH CORE Director) indicated that stakeholder type breakdowns are usually provided at the Subgroup level. 	<i>Discussion</i>

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	<ul style="list-style-type: none"> ○ Rob Tennant (MGMA) stated the bottom rating includes unstructured data, which is a critical element. He asked if there any way this opportunity area could be folded into improve uniformity of documentation. ○ Bob Bowman (CAQH CORE Director) responded some of these opportunity areas and specific requirements did have comments for CAQH CORE to consider joining or include as part of sub requirement. ○ John Kelly (Edifecs) responded that in terms of truly advancing the industry, the opportunity areas should move the industry forward and that it's important to note that this a ranking and not a prioritization of the opportunity areas. Its more of an organization of the opportunity areas in relation to each other. Further, he stated that the subcategories that roll up into categories are critical. ○ Bob Bowman (CAQH CORE Director) stated that from the feedback that was received from the AAG members some of the categories and subcategories have many interconnection between the top 5 and the bottom 5. Many of the comments received from discussion today will be considered in moving the categories forward for Subgroup consideration. ○ Bob Bowman (CAQH CORE Director) indicated that CAQH CORE could restructure the visual to make more clear that it's not about importance, but what's moving forward for Attachment Subgroup consideration. ○ Kevin McDermott (AIM) stated if we can get rid of faxing all together that would be great. 	
<p>5. Review Feedback Form Results: Draft Opportunity List (Doc #3).</p>	<ul style="list-style-type: none"> ● Taha Anjarwalla (CAQH CORE Senior Manager) reviewed the Substantive Comments. ● Summary of AAG Discussion regarding the substantive comment for OA #1: <ul style="list-style-type: none"> ○ One Advisory Group participant asked about the use case related to systems integration.. The participant requested clarification of what was meant by this particular opportunity area. ○ Taha Anjarwalla (CAQH CORE Senior Manager) stated that this topic will be addressed later on in the call in the points of clarification comments section; however, our recommendation is that opportunity are system integration is the integration between administrative (PMS) and clinical systems (EHR) and due to its importance, fits into nearly every use case. ● Summary of AAG Discussion regarding the substantive comment for OAs #3 - 4: <ul style="list-style-type: none"> ○ Merri Lee Stine (Aetna), asked about why CAQH CORE is adding a requirement to use RELMA. She indicated that for Aetna, the RELMA installation was a long and arduous process that required many hurdles to be overcome. Further, she stated that she is uncomfortable adding a requirement to use a software and would caution before adding a requirement. ○ Chuck Veverka (Michigan Medicaid) would like to second that point, as Michigan Medicaid also had challenges in installing the software. ○ Rachel Foerster (CAQH CORE Consultant) stated that CAQH CORE can consider 	<p><i>Discussion</i></p>

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	<p>removing RELMA and focus on the HIPAA Tab in the LOINC database, which would be a better approach for the group moving forward.</p> <ul style="list-style-type: none"> ○ Taha Anjarwalla (CAQH CORE Senior Manager) confirmed Rachel's point. ● Summary of AAG Discussion regarding the substantive comment for OA #10: <ul style="list-style-type: none"> ○ Diana Fuller (Michigan Medicaid) asked for clarification on unnecessary medical documentation, how do you know what's relevant and necessary? What a provider deems as relevant and necessary a health plan may not. How do you make that judgment for everyone in the industry? ○ Taha Anjarwalla (CAQH CORE Senior Manager) indicated that an operating rule requirement would not specify what documentation to send with what, but more outline that providers should not be sending the full electronic health record, but send only the relevant portion of medical record specific to each use case. ● Summary of AAG Discussion regarding the substantive comment for OAs #19 - 20: <ul style="list-style-type: none"> ○ One Advisory Group participant asked why would an attachment policy not be available? How could we expect provider to submit? Where does that leave the provider? ○ Taha Anjarwalla (CAQH CORE Senior Manager) stated that CAQH CORE received comments that this is a current gap for the industry, especially for some use cases such as prior authorization. ● Bob Bowman (CAQH CORE Director) reviewed the point of clarification (POC) comments. ● Summary of AAG Discussion regarding POC comments for general opportunity areas: <ul style="list-style-type: none"> ○ No questions or comments were raised by the AAG. ● Summary of AAG Discussion regarding POC comments for OAs #1 - 2: <ul style="list-style-type: none"> ○ Sonya May (UnitedHealthGroup) asked if EPIC is one of the EHR vendors that participates in the AAG. ○ Taha Anjarwalla (CAQH CORE Senior Manager) confirmed that EPIC was a part of the group and the list of all AAG participants could be found at the bottom of the agenda. ● Summary of AAG Discussion regarding POC comments for OAs #3 - 5: <ul style="list-style-type: none"> ○ No questions or comments were raised by the AAG. ● Summary of AAG Discussion regarding POC comments for OAs #9 - 20: <ul style="list-style-type: none"> ○ No questions or comments were raised by the AAG. 	
6. Next Steps for AAG (Doc #3).	<ul style="list-style-type: none"> ● Taha Anjarwalla (CAQH CORE Senior Manager) reviewed the Next Steps for the Advisory Group: <p>Attachments Advisory Group Participants</p>	<i>Discussion</i>

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	<ul style="list-style-type: none"> • Complete a ranking of use cases and 15 draft opportunity areas, as well as indicate level of support for 24 potential rule requirement options via Qualtrics by Wednesday, 11/27/19 by end of day. • Plan to attend upcoming calls. <p>CAQH CORE Staff</p> <ul style="list-style-type: none"> • Draft summary of today's call. • Implement adjustments based on AAG discussion and comments on the Draft Attachments Advisor Group Opportunity Area List. <ul style="list-style-type: none"> • Summary of AAG Discussion: <ul style="list-style-type: none"> ○ One advisory group participant, requested CAQH CORE to reschedule the next AAG call as it conflicts with the HL7 Attachments Group call. ○ Taha Anjarwalla (CAQH CORE Senior Manager) confirmed that CAQH CORE will consider rescheduling to address AAG participant concerns for the conflict. ○ Bob Bowman (CAQH CORE Director) indicated that if the call is rescheduled, CAQH CORE will notify all AAG participants of the change. 	

<i>Call Documentation</i>
Doc 1: Agenda AAG Call #3 11.12.19.pdf
Doc 2: Call Summary AAG Call #2 10.15.19.pdf
Doc 3: Feedback Form 2 Results – Draft Opportunity Area List 11.12.19.pdf

CAQH CORE Contact Information

Bob Bowman
Director, CORE
rbowman@caqh.org

Taha Anjarwalla
Senior Manager, CORE
tanjarwalla@caqh.org

Marianna Singh
Associate, CORE
msingh@caqh.org

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Attachments Advisory Group Call #3 Attendance

CAQH CORE Participating Organization	Last Name	First Name	Attended
Aetna	Hodges	Rosemarie	X
Aetna	Bakos	Janice	
Aetna	Rabuffo	Mark	
Aetna	Stine	Merri-Lee	
Aetna	Ramsey	Nicole	X
AIM Specialty Health	McDermott	Kevin	X
American Medical Association (AMA)	Cunningham	Terrence	X
American Medical Association (AMA)	McComas	Heather	X
American Medical Association (AMA)	Lefebvre	Celine	X
Anthem Inc.	Bushman	Mary Lynn	X
Anthem Inc.	Shaffer	Kevin	
Anthem Inc.	Ledford-Crissey	Lisa	
athenahealth	Anderson	Derek	X
Athenahealth	Fiore	Melissa	X
Availity, LLC	Zumstein	Kyle	X
Availity, LLC	Perryclear	Linda	X
Blue Cross Blue Shield of Alabama	Benson	Tony	
Change Healthcare	Jones	Gregory	
Change Healthcare	Mukker	Alka	X
Edifecs	Kelly	John	X
Epic	Yancy	Joshua	
Harvard Pilgrim Health Care	Starkey	Rhonda	X
Health Care Service Corp	Day	Durwin	
Humana Corp	Zutterman	Michelle	X
Humana Corp	Peterson	Amy	
Jopari Solutions, Inc	Wilson	Sherry	X
Laboratory Corporation of America	Woodrome	Laurie	
Mayo Clinic	Brannan	Andrea	
Mayo Clinic	Fortek	Rebecca	X
MGMA	Tennant	Robert	X
Michigan Department of Community Health	Banks	Deontey	
Michigan Department of Community Health	Fuller	Diana	X
Michigan Department of Community Health	Veverka	Chuck	X

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CAQH CORE Participating Organization	Last Name	First Name	Attended
UnitedHealthGroup	Bleibaum	Angie	
UnitedHealthGroup	May	Sonya	X
Vyne	Dyer	Matt	X
Vyne	Smith	Nicole	
Xifin	Kularni	Jyoti	
Xifin	Andrews	Kouri	X
Xifin	Bona	Dahlia	X